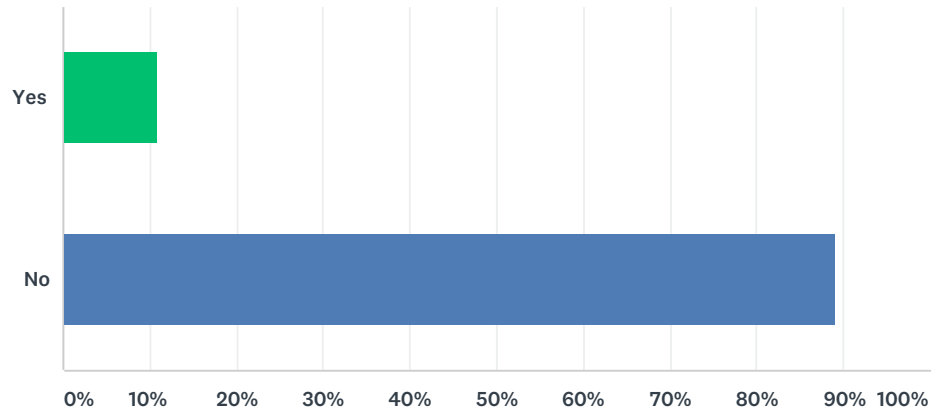


Q1 Are you a manager or supervisor that manages employees' transportation options to work?

Answered: 210 Skipped: 0

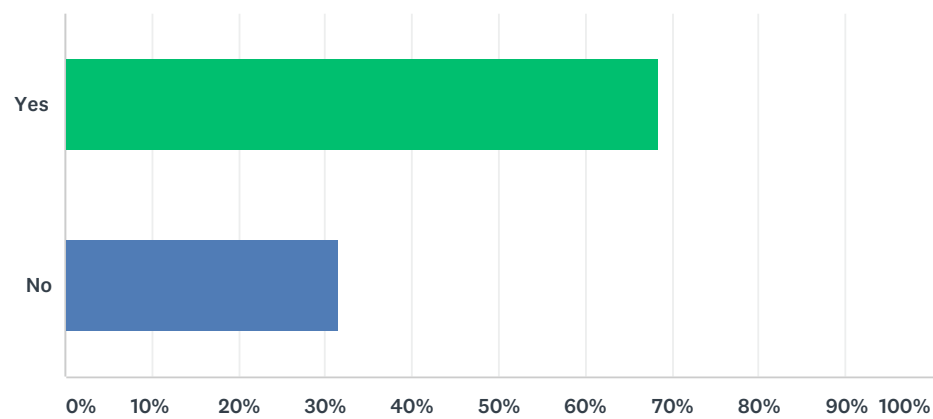


ANSWER CHOICES		RESPONSES	
Yes		10.95%	23
No		89.05%	187
TOTAL			210

**Note:** This question triggers page logic. Those who answered yes represent “**employers**” and got questions 2 – 8 while skipping questions 9 – 21. Those who answered no represent “**commuters**” and skipped questions 2 – 8, going directly to questions 9 – 21. All respondents got questions 22 – 23 (general comments) and questions 24 – 35 (demographics).

Q2 Is employee parking subsidized by your organization? Or can employees buy parking with pre-tax dollars as part of your employee benefits?

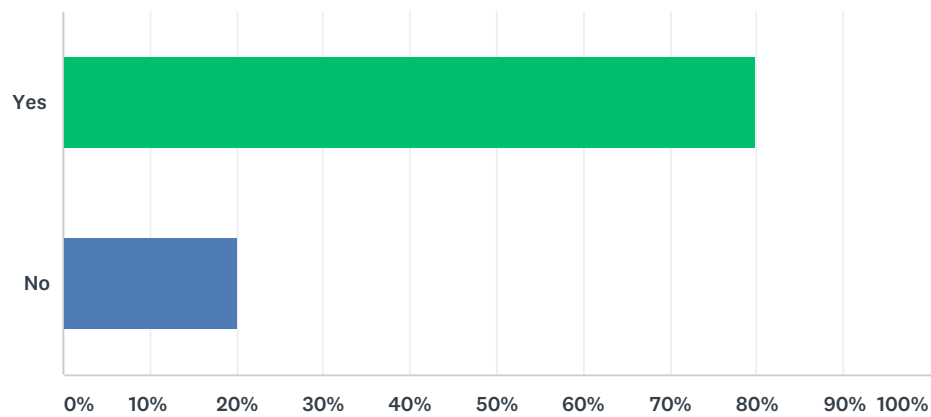
Answered: 19    Skipped: 191



ANSWER CHOICES	RESPONSES	
Yes	68.42%	13
No	31.58%	6
TOTAL		19

Q3 Is employee Metro Pass subsidized by your organization? Or can employees buy their transit pass with pre-tax dollars as part of their employee benefits?

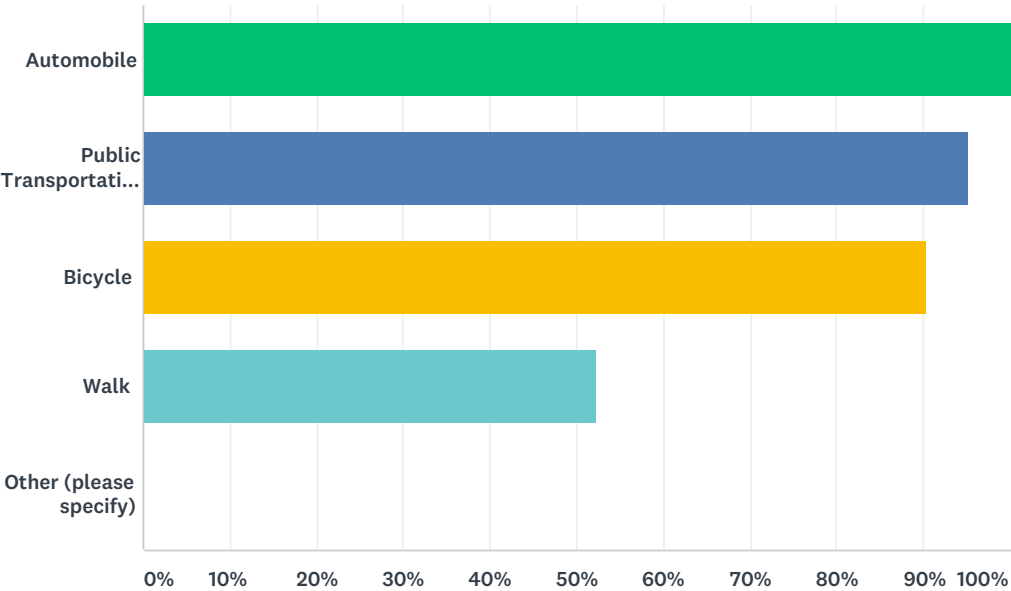
Answered: 20    Skipped: 190



ANSWER CHOICES	RESPONSES	
Yes	80.00%	16
No	20.00%	4
TOTAL		20

Q4 How do your employees get to work? (Check all that apply)

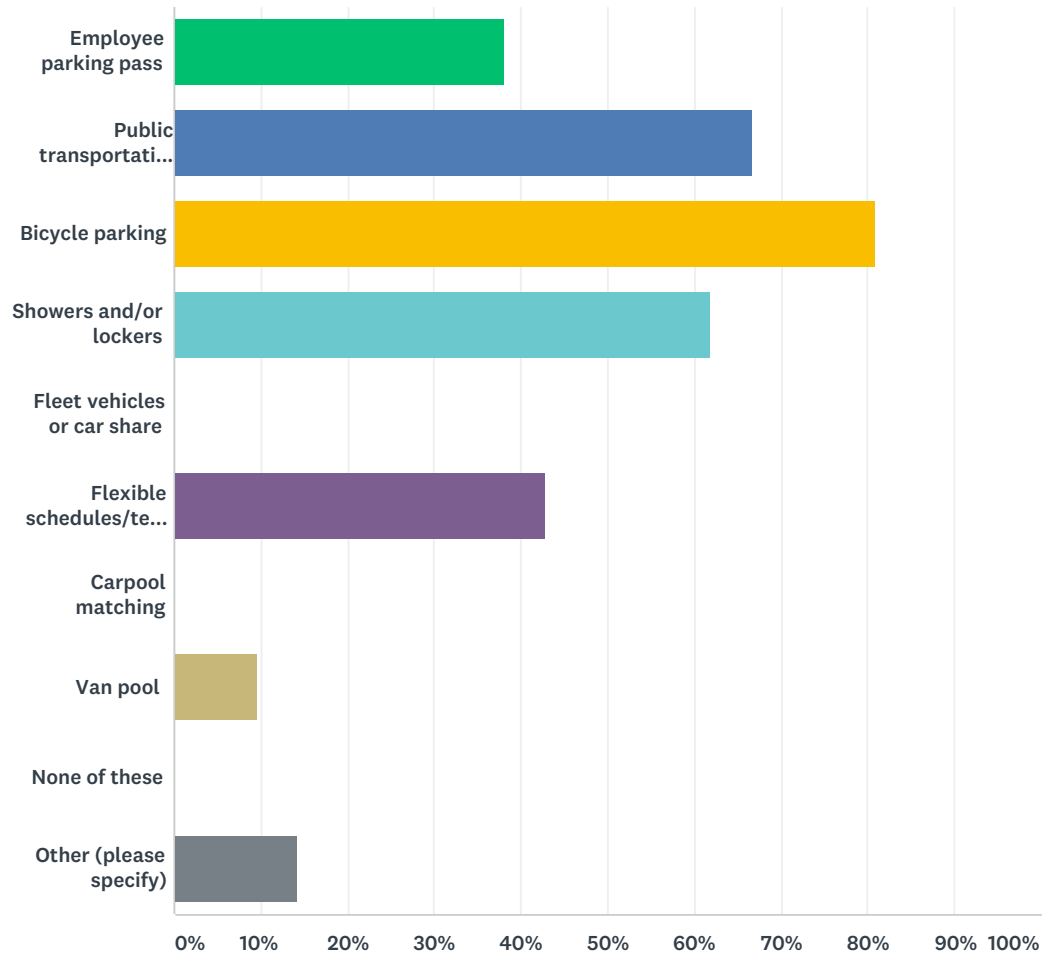
Answered: 21 Skipped: 189



ANSWER CHOICES	RESPONSES	
Automobile	100.00%	21
Public Transportation (i.e., bus, light rail, etc.)	95.24%	20
Bicycle	90.48%	19
Walk	52.38%	11
Other (please specify)	0.00%	0
Total Respondents: 21		

Q5 What transportation options/program are currently offered to employees at your organization? (check all that apply)

Answered: 21    Skipped: 189



ANSWER CHOICES		RESPONSES	
Employee parking pass		38.10%	8
Public transportation pass		66.67%	14
Bicycle parking		80.95%	17
Showers and/or lockers		61.90%	13
Fleet vehicles or car share		0.00%	0
Flexible schedules/telework		42.86%	9
Carpool matching		0.00%	0
Van pool		9.52%	2
None of these		0.00%	0
Other (please specify)	Office offers \$75 monthly stipend towards transportation or parking	14.29%	3
	Up to \$75 reimbursed monthly for any parking option		
	Mass Transit FSA matching		

## Q6 What are the biggest challenges for your employees getting to work?

Answered: 20 Skipped: 190

**Most common words and phrases in this response (larger size indicates more word was used in multiple responses):**

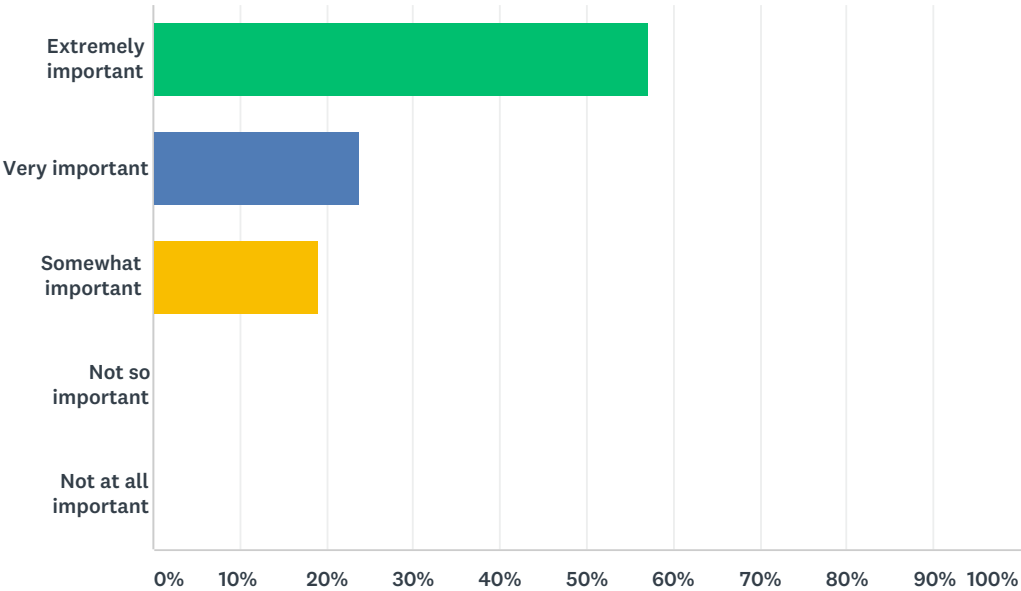
weather options parking times traffic downtown construction

### Actual responses:

- Poor weather creating road conditions
- traffic, construction delays
- Traffic and road construction
- Cost traffic
- Traffic
- Bad weather, construction, downtown activities which cause traffic congestion downtown.
- Safety concerns, travel times, construction
- Time of travel, cost of parking/transportation
- Parking downtown, traffic in general, bus schedule
- Weather and construction
- Not known
- Paying a high rate for parking if they come by car. Also navigating all of the construction/traffic downtown.
- Probably weather. That and planning in advance for other ride situations when carpooling is unavailable.
- Affordable options for those who drive.
- Affordable parking options nearby.
- Not enough parking options in the Loop area. More large businesses arriving with no city planning being done to accommodate the larger volume of commuters. It's becoming a problem for getting new employees causing many frustrations.
- Traffic
- Parking. Bus stops nearby. Security concerns in ramps and lots.
- Finding public transportation routes that work for them
- None - We have issues with the ramp filling up during the day and clients can't find a place to park by C Ramp. This has happened multiple times

Q7 How important is it to your organization to help your employees find reliable, affordable, and convenient commute options?

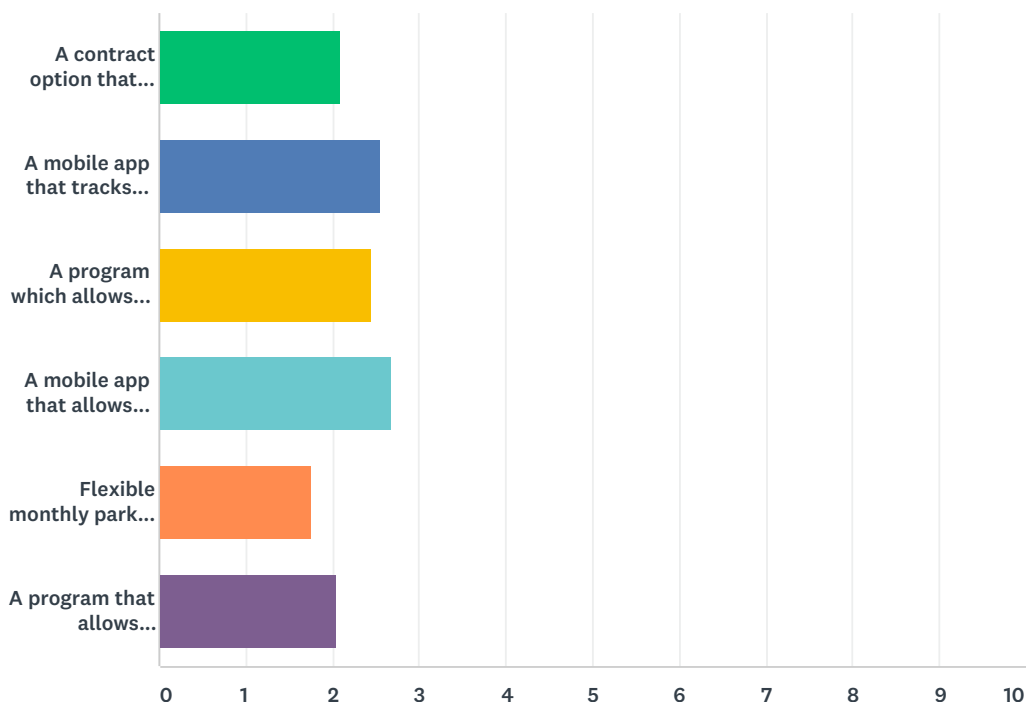
Answered: 21 Skipped: 189



ANSWER CHOICES	RESPONSES	
Extremely important	57.14%	12
Very important	23.81%	5
Somewhat important	19.05%	4
Not so important	0.00%	0
Not at all important	0.00%	0
TOTAL		21

## Q8 How likely is your organization to promote these commute options to your employees?

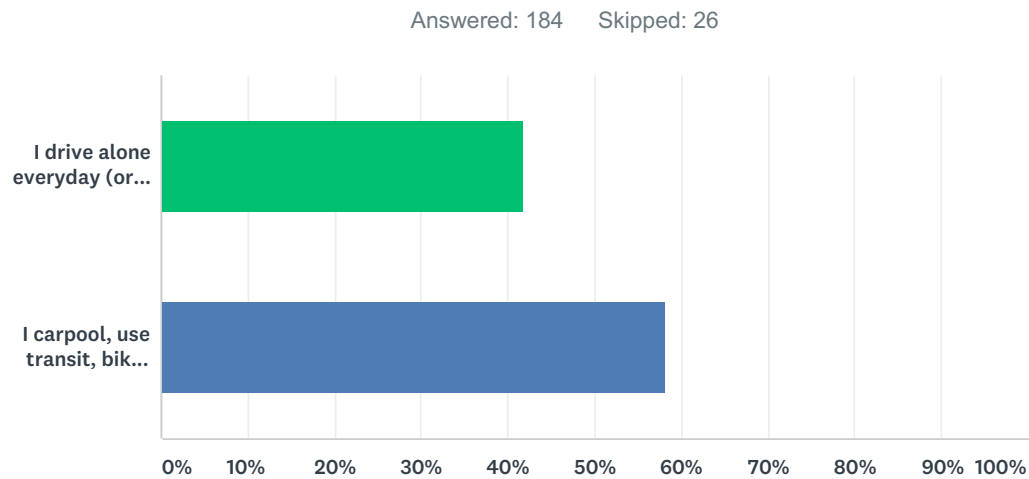
Answered: 21 Skipped: 189



	VERY LIKELY	LIKELY	NEITHER LIKELY NOR UNLIKELY	UNLIKELY	VERY UNLIKELY	TOTAL	WEIGHTED AVERAGE
A contract option that gave commuters parking a couple days a week and provided transit access for the other days	40.00% 8	25.00% 5	25.00% 5	5.00% 1	5.00% 1	20	2.10
A mobile app that tracks modes and helps commuters set goals, and then give incentives such as car share credits or discount parking if you take transit, carpool or bike commute (like a credit card or a loyalty reward program)	40.00% 8	10.00% 2	20.00% 4	15.00% 3	15.00% 3	20	2.55
A program which allows commuters to carpool sometimes if it was very easy for commuters to show up at the ramps with another rider and get half off their parking cost for the day	35.00% 7	10.00% 2	35.00% 7	15.00% 3	5.00% 1	20	2.45
A mobile app that allows commuters to easily find carpool partners in their workplace	23.81% 5	19.05% 4	38.10% 8	4.76% 1	14.29% 3	21	2.67
Flexible monthly parking contract that allows commuters to purchase a set number of days per month or year to park	38.10% 8	47.62% 10	14.29% 3	0.00% 0	0.00% 0	21	1.76
A program that allows commuters to reserve a parking space in advance for a day they know they need to drive	30.00% 6	45.00% 9	15.00% 3	10.00% 2	0.00% 0	20	2.05



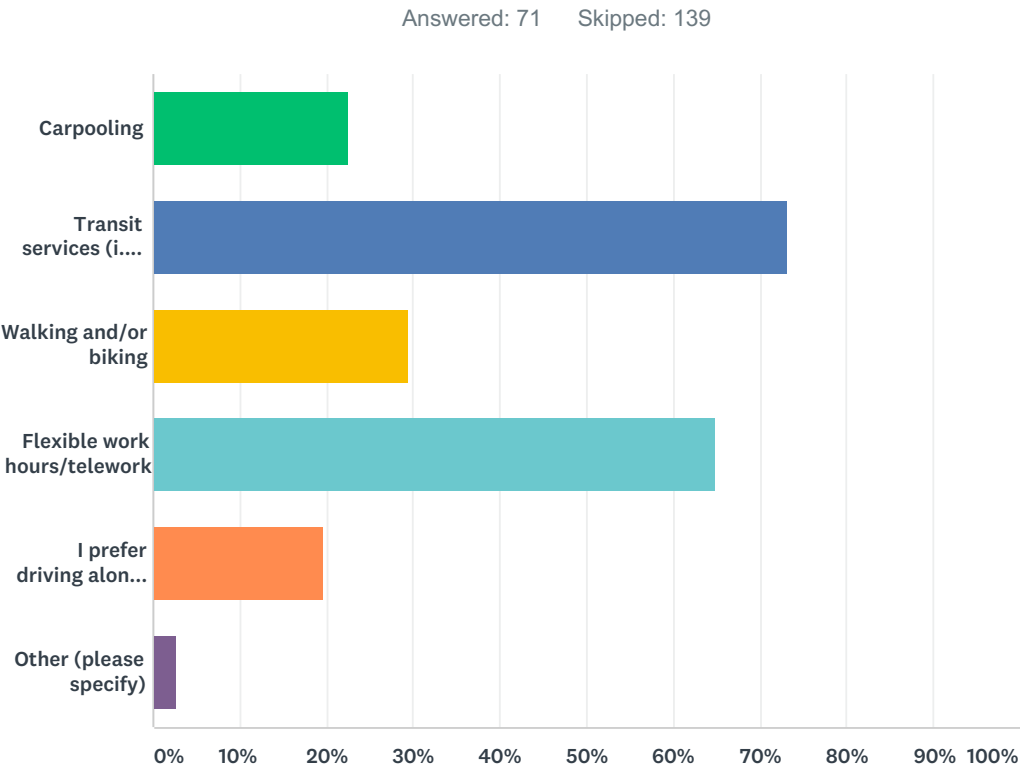
Q9 Which of the following best describes your commute?



ANSWER CHOICES	RESPONSES	
I drive alone everyday (or almost every day)	41.85%	77
I carpool, use transit, bike, or walk at least some of the time	58.15%	107
TOTAL		184

**Note:** This question triggers page logic. Those who answered yes represent commuters who usually **drive alone** and got questions 10 – 15 while skipping questions 16 – 20. Those who answered no represent those who choose an **alternative commute** at least sometimes and skipped questions 10 – 15, going directly to questions 16 – 20. All “commuters” got questions 21.

Q10 In a perfect world, which alternative mobility options would you try, at least some time? (Check all that apply)



ANSWER CHOICES	RESPONSES	
Carpooling	22.54%	16
Transit services (i.e., trains and buses)	73.24%	52
Walking and/or biking	29.58%	21
Flexible work hours/telework	64.79%	46
I prefer driving alone and don't want to change	19.72%	14
Other (please specify)	2.82%	2
Total Respondents: 71		

“Other” responses:

- Rigid Airship
- I live in Coon Rapids so the Northstar is pretty easy but the schedule is not flexible enough for me. Going into winter I will drive less

## Q11 What makes it challenging or difficult to use transit, carpool, walk or bike at least some of the time?

Answered: 65 Skipped: 145

Most common words and phrases in this response (larger size indicates more word was used in multiple responses):

walk bike days drive commute takes go work options  
bus bike schedule leave time way need  
parking transit car home use

## Q11 What makes it challenging or difficult to use transit, carpool, walk or bike at least some of the time?

Answered: 65 Skipped: 145

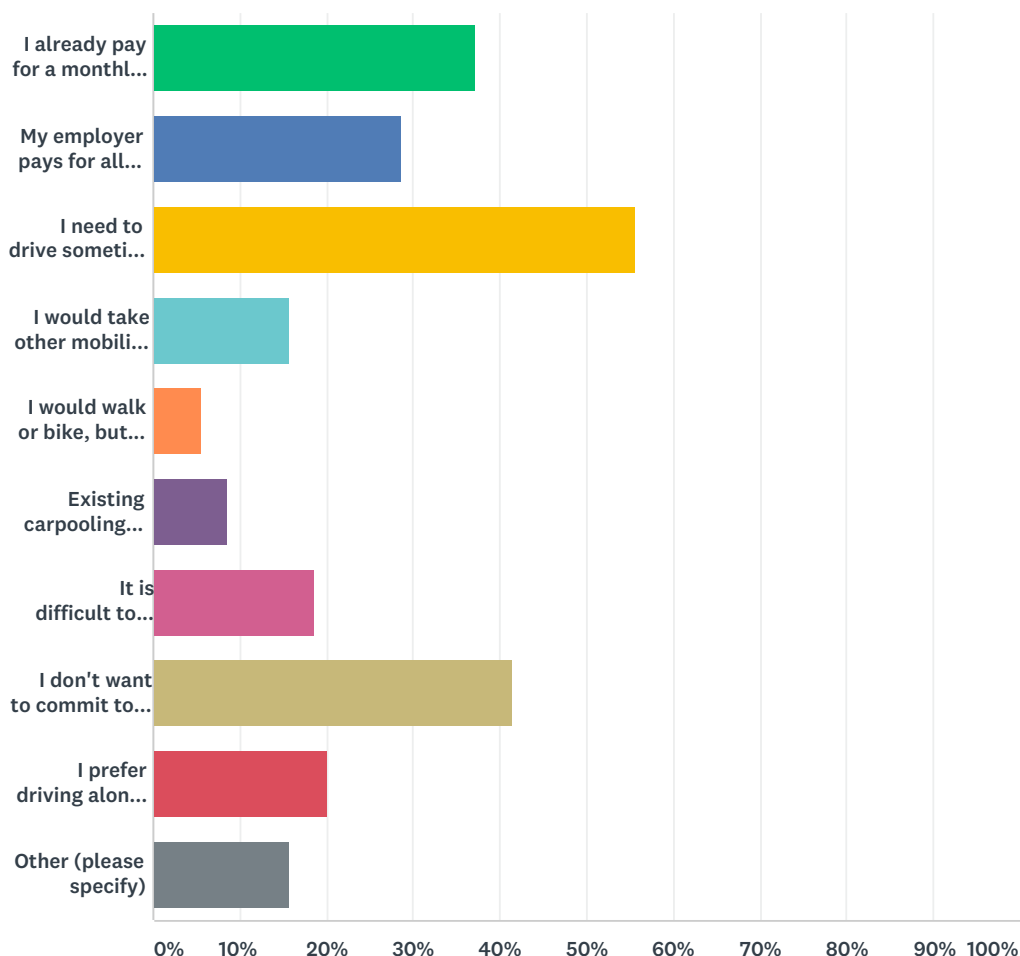
#	RESPONSES	DATE
1	Inconsistent schedules and distance from home to work.	6/11/2018 5:29 PM
2	I cannot walk or bike from my house. I cannot use public transport because it would take about 5 times the amount of time to get to work.	6/11/2018 4:32 PM
3	I don't have time to bike all the way from home to work, let alone walk. I also have children to pick up and drive so I need the car seats in my car.	6/7/2018 9:23 AM
4	I live too far away to bike frequently, and my inconsistent schedule prevents me from using transit or carpooling.	6/7/2018 2:00 AM
5	Carpool is tough to organize. I commute too far to walk or bike	6/6/2018 9:32 PM
6	No one available to ride with/like having my own schedule	6/6/2018 6:00 PM
7	I prefer being alone during my commute. I need some "me time" haha. Walking or biking is not feasible given the distance of my home from downtown.	6/6/2018 4:23 PM
8	I have a young daughter who still rides in a car seat. I'm responsible for dropping her off at daycare. So I can't rely on public transit nor carpooling for that matter. The same goes for walking and/or biking.	6/6/2018 4:04 PM
9	Childcare pick-up/drop-off	6/6/2018 3:57 PM
10	Home/kid schedules.	6/6/2018 3:56 PM
11	I have a child and like to be able to easily hop in a car and pick them up from school if needed	6/6/2018 3:54 PM
12	I live too far away. It's not convenient for me.	6/6/2018 3:52 PM
13	Having to rely on someone else's schedule	6/6/2018 3:51 PM
14	Time and family schedule	6/6/2018 3:50 PM
15	Child in school and bus options are express only.	6/6/2018 3:43 PM
16	Doesn't match my schedule. Waste time waiting for bus to show up. Confusing schedules about where buses go	6/6/2018 12:30 PM
17	It takes 45 min by bus and only 15 min to drive.	6/6/2018 9:51 AM
18	n/a	6/6/2018 8:13 AM
19	I have young children I need to drop off/pick up.	6/6/2018 7:34 AM
20	Lack of flexibility on the Northstar schedule	6/6/2018 7:28 AM
21	My commute is 2.5x longer if I take the bus	6/6/2018 7:23 AM
22	My schedule in the late afternoons/evenings is greatly dictated by my kids' schedules.	6/5/2018 8:20 PM
23	Infrequent/inconsistently adhered bus schedule; proximity to bus stop from DT; no train availability	6/5/2018 5:24 PM
24	the time of when I need to be downtown and leave downtown don't mesh with my schedule. love to have light rail	6/5/2018 4:37 PM
25	too far to walk to transit in winter for bus that I need to take to Southwest Mpls.	6/5/2018 3:58 PM
26	No closed ramp options from bus stops to work. Bus stops are too far to walk in winter outside.	6/5/2018 3:58 PM
27	irregular and slow service. insufficient bike lanes/trails reaching the south metro	6/5/2018 3:51 PM
28	It takes 90 minutes instead of 20 to use mass transit from my house due to changing buses and many stops. I don't always leave the house at a consistent time each morning for carpooling.	6/5/2018 3:49 PM

29	The buses are too far away from my office. No good way to get from Prior Lake to the North Loop by bus (transfers add too much time)	6/5/2018 3:49 PM
30	Being on the transit schedule - things might come up where need to leave work asap.	6/5/2018 3:46 PM
31	Odd hours/schedule, remote home location, unforgiving transit schedules.	6/5/2018 3:45 PM
32	The schedules aren't convenient and there aren't enough options. I already have to drive to a park and ride, I may as well keep driving.	6/5/2018 3:43 PM
33	The bus I used does not go all the way to T3, so I started driving vs. getting on another bus or light rail for last 5-10 minutes of commute to T3 building.	6/5/2018 3:43 PM
34	I live in Hudson - there are no transit options that go all the way, and the ones that go part way (e.g. bus/train routes to Woodbury) take too long to make park & ride worth it.	6/5/2018 3:43 PM
35	No convenient transit options for me.	6/4/2018 2:10 PM
36	I live too far away to bike or walk. There is not a train station near my home	6/4/2018 10:06 AM
37	Commuting or biking adds a lot of time on to my commute. I do carpool sometimes, but it's hard to get everyone's schedules lined up.	6/4/2018 8:41 AM
38	Some times I run late in the morning, so driving takes less time.	6/4/2018 8:15 AM
39	Poor express bus service in my area	6/4/2018 8:04 AM
40	schedule and winter weather and safe lanes for biking. Biking is getting more dangerous with the increased traffic congestion. There are many new multi-unit condos going up but no new roads!	6/2/2018 6:25 PM
41	Bus schedule is limited for my neighborhood. I live to far from work to walk. Biking would be a long distance - plus there are no parking slots available at/near my building (Capella Tower).	6/2/2018 7:55 AM
42	Needing to stay late or run errands on the way home	6/1/2018 9:14 PM
43	No public transit is available that fits on my work schedule (I work early in the morning)	6/1/2018 5:57 PM
44	Limited times for when my bus would leave and get in	6/1/2018 3:34 PM
45	I car pooled for 28 years, but there is a problem with flexibility with having children and day care needs. Also, sometimes I need a car for work. I quit carpooling because it was so hard to find a car pooler who wanted to car pool. It is hard to compete with the bus passes that employers provide. The buses by me are not available after a certain time and with my bad hip, I find the step down very painful. I will bus in bad weather.	6/1/2018 3:06 PM
46	Timing of services and daycare drop offs and pick ups. Also, it is still faster to drive independently.	6/1/2018 3:05 PM
47	The hours I work are not consistent	6/1/2018 2:59 PM
48	I live off what will become the new C Line BRT. I currently wouldn't ever consider using the existing route, stopping at every corner into downtown. I hope to be able to use the C line some of the time.	6/1/2018 2:59 PM
49	Bus transit takes nearly double the time it takes me to drive to work. Biking is seasonal. Carpooling only works if you and your partner are on the exact same schedule. If we could Carpool one way, and then someone take another mode of transport the other way, that would help.	5/30/2018 12:39 PM
50	Working around the before- and after-work schedule	5/29/2018 1:00 PM
51	I can only pay a flat rate for the month, it would be nice to pay a little less and have a fixed amount of days per month I can use the ramp.	5/29/2018 12:56 PM
52	Commute time, availability of service. My commute by car is 10 minutes, bus would be 25. Some days I need to leave at different times for appointments/meetings that are not convenient to access by transit. The cost of paying for parking on those days and a metro pass would exceed what I pay for parking monthly.	5/29/2018 12:36 PM
53	Using public transit is difficult because of the people (not daily commuters) that use it as a place to sleep, piss, vomit, and/or make others uncomfortable. Occasionally I use the light rail and this is my primary observation.	5/29/2018 12:26 PM
54	I don't work full days in the office and need to get to meetings and site visits around the Twin Cities during the day/week for my job.	5/29/2018 9:36 AM
55	Hours are always changing	5/29/2018 6:57 AM

56	Flexibility of schedule in/outside of work.	5/25/2018 10:22 AM
57	I live too far away to walk or bike. Trains don't come out west and the bus takes twice as long as driving and there are no good routes home along HWY 55 west late at night ( I work long hours)	5/24/2018 10:04 PM
58	\$ for parking and distance/not reliable to commimt to walking or biking every day	5/24/2018 3:52 PM
59	Traffic/construction	5/24/2018 3:28 PM
60	different work schedules. working late. safety if leaving the office at a late time. walking/biking is not an option for me as I live over 17 miles from the office.	5/24/2018 3:20 PM
61	I wish there was a closer drop off and pick up near my office, which is 1st avenue and 6th street	5/24/2018 3:12 PM
62	I need to drop my kids off at school and pick them up from school at two different locations.	5/24/2018 2:27 PM
63	Variable schedule	5/24/2018 12:53 PM
64	I have a flex schedule & sometimes have to come & go in & out of the city.	5/24/2018 11:03 AM
65	The time it takes to get home after worrk. Driving enables me to get home in 15 min. and the bus takes an hour.	5/24/2018 10:19 AM

## Q12 Which of the following prevent you from choosing another type of commute? (Check all that apply)

Answered: 70 Skipped: 140



ANSWER CHOICES	RESPONSES	
I already pay for a monthly parking contract, and don't want to pay for other transportation services on top of parking (for example, bus fare)	37.14%	26
My employer pays for all or part of my parking contract	28.57%	20
I need to drive sometimes and I need a guaranteed parking spot (for example, occasional meetings, child pick-up, weekend work, etc.)	55.71%	39
I would take other mobility options, but my work schedule does not allow flexibility for me to try something else	15.71%	11
I would walk or bike, but there are no locker room/shower facilities at my workplace	5.71%	4
Existing carpooling programs are difficult to set up and maintain (i.e., too much paper work)	8.57%	6
It is difficult to find reliable people to carpool with	18.57%	13
I don't want to commit to carpool every day of the week, all month long	41.43%	29
I prefer driving alone and don't want to change	20.00%	14

Other (please specify)

15.71% 11

Total Respondents: 70

**“Other” responses:**

- Bus schedules don't run as late as I'd like to wake up
- Mass transit times are too long to be feasible for daily commutes
- Buses are too far from my office location which is near ramp C (20 minute walk)
- I travel quite a bit for work so it isn't convenient to try to align to a carpooler calendar
- It is difficult to go to multiple sites within an hour using public transportation
- Driving is faster than other transit options
- Work schedule is inconsistent, with a lot of nights
- Public transit is often uncomfortable and unsanitary because of people who take advantage of it
- I have many outside meetings during the work day and need a car to get to them
- The bus is too far away from my office, especially in the winter
- The bus takes too long on the return home trip



## Q13 Do you see any potential benefits to changing your commute to transit, carpool, walk or bike at least some of the time? (open comment box)

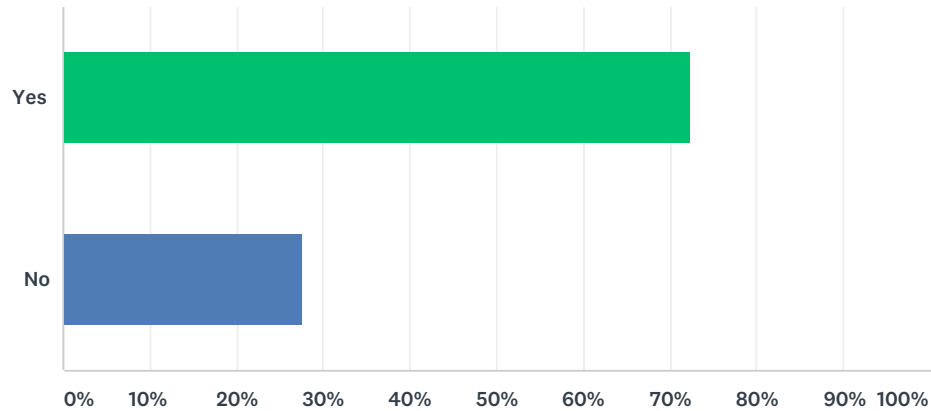
Answered: 57 Skipped: 153

#	RESPONSES	DATE
1	Decrease pollution/energy.	6/11/2018 5:29 PM
2	I'd be open to taking a bus if it was more convenient from my house.	6/11/2018 4:32 PM
3	Biking - yes for exercise. But not realistic.	6/7/2018 9:23 AM
4	Fewer miles added to my car.	6/7/2018 2:00 AM
5	Bus for sure	6/6/2018 9:32 PM
6	Money saving	6/6/2018 6:00 PM
7	Cheaper	6/6/2018 4:23 PM
8	I do. At this time, though, it's not a viable option as previously mentioned.	6/6/2018 4:04 PM
9	No	6/6/2018 3:57 PM
10	avoiding traffic and upcoming road construction	6/6/2018 3:54 PM
11	No	6/6/2018 3:52 PM
12	no	6/6/2018 3:51 PM
13	yes, health benefits in biking	6/6/2018 3:50 PM
14	Might be cheaper	6/6/2018 12:30 PM
15	No	6/6/2018 9:51 AM
16	no	6/6/2018 8:13 AM
17	A benefit would be able to just relax and chill on the train which was the case when we were in Big Lake. I took NorthStar frequently	6/6/2018 7:28 AM
18	No	6/6/2018 7:23 AM
19	Eco friendly, time, cost	6/5/2018 5:24 PM
20	the stress of rush hour commuting would be great to not have on the days I drive downtown	6/5/2018 4:37 PM
21	Health benefit	6/5/2018 3:58 PM
22	Yes. Carpool doesn't work given the dynamic schedule i have - but would love to use bus service if the walk from bus stop to T3 has some enclosed path or was a shorter walk.	6/5/2018 3:58 PM
23	less traffic on the roads, able to read while commuting	6/5/2018 3:51 PM
24	I enjoy having the freedom to talk, read, or relax during my commute.	6/5/2018 3:49 PM
25	Yes. prior to moving offices, I commuted via the bus.	6/5/2018 3:49 PM
26	Yes - cheaper	6/5/2018 3:46 PM
27	Yes, less stressful than driving.	6/5/2018 3:45 PM
28	I could use the carpool lane if I didn't drive alone (I'm not willing to pay for MNPASS) and it might be easier to get onto the freeway via the carpool lane	6/5/2018 3:43 PM
29	Less stress, I can work if I'm taking the bus, better for the environment with less cars.	6/5/2018 3:43 PM
30	No	6/5/2018 3:43 PM
31	Yes, better for the environment.	6/4/2018 2:10 PM

32	Riding bike or walking would save me gas money and help with my daily step goal	6/4/2018 10:06 AM
33	Yes. Lots of health benefits to biking.	6/4/2018 8:41 AM
34	Yes, its cheaper to take the train.	6/4/2018 8:15 AM
35	Yes! Would love to take the bus instead of driving.	6/4/2018 8:04 AM
36	Health, improve traffic congestion, save money	6/2/2018 6:25 PM
37	I do use transit - but there is a deterrent. My employer pays for parking - if I talke transit, I need to pay for this out of pocket.	6/2/2018 7:55 AM
38	It would be healthier	6/1/2018 9:14 PM
39	Yes!	6/1/2018 5:57 PM
40	Yes I'll be moving soon and will be on the bus	6/1/2018 3:34 PM
41	Yes. The cost of maintaining a contract space. But with the parking in Downtown East, it is too expensive and often difficult to find parking after the early bird rates.	6/1/2018 3:06 PM
42	Less frustration and more time to self while on the bus.	6/1/2018 3:05 PM
43	Transit may be an option if there were more routes and times. Biking will only be an option during the day. Walking is too far.	6/1/2018 2:59 PM
44	Yes. Cost savings mostly, but I'm already paying for full-time parking.	5/30/2018 12:39 PM
45	Yes, I could bike but still maintain my parking pass for a few days a month.	5/29/2018 12:56 PM
46	yes, I'm most likely to switch for environmental reasons, but commute time is a high priority.	5/29/2018 12:36 PM
47	Yes, I would consider other options on those days when I know I'll be in the office all day. I wouldn't have to park, could relax more, and also get some exercise if I biked more often.	5/29/2018 9:36 AM
48	Save money and would be able to be socialable	5/29/2018 6:57 AM
49	No	5/25/2018 10:22 AM
50	Doesn't make sense to it do it "some of the time" if I have a monthly parking pass...	5/24/2018 10:04 PM
51	yes- personal health benefits	5/24/2018 3:52 PM
52	Save money/time. Good exercise	5/24/2018 3:28 PM
53	Absolutely, there are potential benefits to changing my commute. Currently, I spend way too much money on my current solo drive in to the office every day.	5/24/2018 3:20 PM
54	Yes, but then again I'm not sure how I would drop off and pick up my kids from school in two different locations, any sometimes run errands in between.	5/24/2018 2:27 PM
55	Yes but I pay to park downtown so I'm utilizing that.	5/24/2018 12:53 PM
56	Yes, I would personally save on gas & miles on my car.	5/24/2018 11:03 AM
57	Cheaper if I took a train or bus	5/24/2018 10:19 AM

Q14 Do you currently use the ABC Ramps as a part of your commute to work?

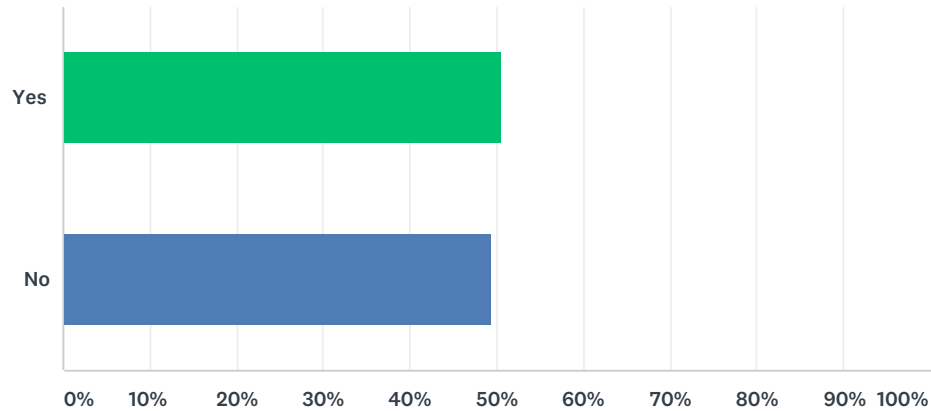
Answered: 69    Skipped: 141



ANSWER CHOICES	RESPONSES	
Yes	72.46%	50
No	27.54%	19
TOTAL		69

Q15 Do you buy your parking with pre-tax dollars as part of your employee benefits?

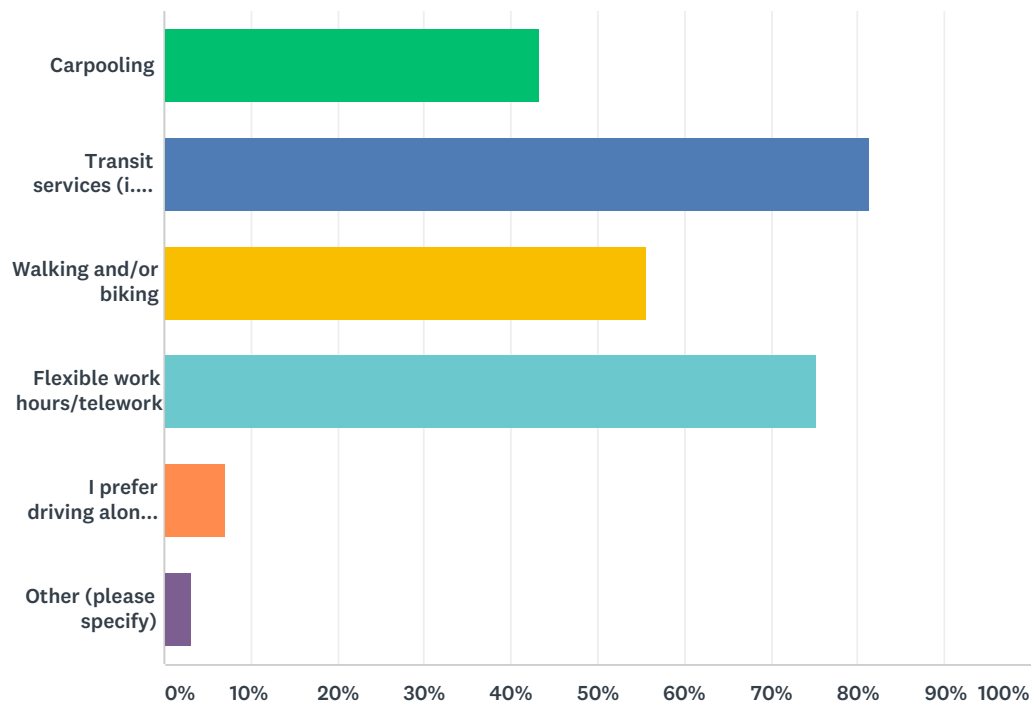
Answered: 69    Skipped: 141



ANSWER CHOICES	RESPONSES	
Yes	50.72%	35
No	49.28%	34
TOTAL		69

## Q16 In a perfect world, which alternative mobility options would you try, at least some time? (Check all that apply)

Answered: 97 Skipped: 113



ANSWER CHOICES	RESPONSES	
Carpooling	43.30%	42
Transit services (i.e., trains and buses)	81.44%	79
Walking and/or biking	55.67%	54
Flexible work hours/telework	75.26%	73
I prefer driving alone and don't want to change	7.22%	7
Other (please specify)	3.09%	3
Total Respondents: 97		

### “Other” responses:

- Drive alone when needing to leave different hours
- Hourly car rental service, like Car2Go
- Driving occasionally

## Q17 What makes it challenging or difficult to carpool, use transit, walk or bike for your daily commute?

Answered: 94 Skipped: 116

#	RESPONSES	DATE
1	Locations	6/8/2018 3:21 PM
2	Coordinating schedules for the carpool so everyone is happy	6/8/2018 10:44 AM
3	If I need to go offsite for work meetings	6/7/2018 9:53 AM
4	Carpooling is difficult schedule-wise.	6/6/2018 5:33 PM
5	I already carpool. No train options from Maple Grove. Interested in maybe trying biking but haven't tried routes.	6/6/2018 4:02 PM
6	constant construction and frequent maintenance, make you adjust your time and your route.	6/5/2018 9:40 PM
7	Limited schedules. There are times when I should stay later, but need to leave to catch the last Northstar train.	6/5/2018 5:34 PM
8	Too slow, nobody to carpool with.	6/5/2018 5:21 PM
9	I live too far to bike or walk. Carpool seems less appealing because I'd need to coordinate with one or more persons vs. being able to adapt quickly to my ever-changing schedule. I'd like to be able to come and go as my schedule demands.	6/5/2018 4:55 PM
10	I live close to downtown, but the one bus route (61) does not run frequently enough to be useful.	6/5/2018 4:55 PM
11	Unexpected work emergencies/deadlines keeping me late at work. Express bus stops running just after 6 PM, if I am driving others and need to stay late. Not good bike routes from NE Metro to Minneapolis.	6/5/2018 4:31 PM
12	There aren't convenient bus routes from where I live on the west side of the cities to the North Loop of downtown.	6/5/2018 4:30 PM
13	I often bike to work but sometimes the weather makes that difficult.	6/5/2018 4:03 PM
14	The carpool/express lanes on 35W NB into the city are closed, which significantly slows the commute. Additionally, there is not a good carpool express lane offering for carpoolers that take 35W SB out of the city. Adding a carpool ramp or lane to one of the 35W SB downtown ramps would significantly improve the carpooling experience.	6/5/2018 3:59 PM
15	Flexibility in carpooling membership Long walks from bus stops downtown to edges ie north loop Enclosed bike locker availability	6/5/2018 3:53 PM
16	traffic. i like to bike, but there need to be more well-paved dedicated bike lanes	6/5/2018 3:52 PM
17	I'm already paying for a monthly contract spot, so using transit on some days is an additional cost	6/5/2018 3:50 PM
18	the greenline seems to have a lot of disruptions. Also, I don't feel comfortable taking the greenline from target field later in the evening (past 7pm). The trains are less frequent, and it feels isolated from the rest of downtown.	6/5/2018 3:49 PM
19	It's faster to drive solo still. Need rapid bus transit.	6/5/2018 3:45 PM
20	Not a bus stop close to my work building in the North Loop area of Minneapolis	6/5/2018 3:44 PM
21	My husband and I drive together	6/5/2018 3:43 PM
22	Nothing, my commute is great.	6/5/2018 3:40 PM
23	I use the Northstar to get to Target field and then walk the rest of the way. If I get sick during the day, I have to wait until the first Northstar route goes back north or call my spouse to pick me up.	6/5/2018 10:57 AM
24	hours available to get me downtown to match my work schedule or when needing to drive down to leave from downtown going out of town	6/5/2018 8:49 AM

25	Carpooling is challenging as it is find to find someone to carpool with.	6/4/2018 1:46 PM
26	No problem carpooling	6/4/2018 11:40 AM
27	Bus: If I need to leave mid day for any reason, there are not many bus options available.	6/4/2018 8:58 AM
28	finding a carpool cannot bike or walk, live to far away	6/4/2018 8:47 AM
29	The distance between the carpool ramp and my office location. The distance between my house and office.	6/4/2018 8:44 AM
30	Going home late in the evening. So if I am done with work late there is not much option to the transportation. Also I can not take buses to go to uptown after work on Fridays if I am meeting anyone	6/4/2018 8:02 AM
31	It's easy	6/4/2018 8:00 AM
32	It's hard to coordinate schedules with another person who lives in my area. The cost of parking and the lack of parking downtown keeps me from driving to work.	6/4/2018 7:52 AM
33	Don't know anyone in my area.	6/4/2018 6:20 AM
34	For carpooling, aligning schedules with another person. For transit, finding convenient times that match my work schedule and are not including a long walk from the bus station. For Biking, separated lanes or more safety features would make bike lanes safer where trails are not an option.	6/3/2018 8:13 AM
35	icy roads and sidewalks in winter make it hard to use public transit and/or walk	6/2/2018 8:20 PM
36	Nothing, we live in a very suburban area so buses run constantly about 3 blocks from our house.	6/2/2018 3:39 PM
37	Sometimes the weather	6/2/2018 9:52 AM
38	Personal schedule.	6/1/2018 9:17 PM
39	I use transit everyday	6/1/2018 7:20 PM
40	Road construction and lack of bus frequency.	6/1/2018 6:36 PM
41	Arranging schedules with another employee downtown	6/1/2018 6:33 PM
42	The cost, and buses are never on time in the afternoon.	6/1/2018 6:19 PM
43	Feel unsafe biking, no secure bike storage	6/1/2018 6:18 PM
44	Walking & biking takes too long. Carpooling is unreliable. The Transit system makes you stuck to their schedule.	6/1/2018 5:47 PM
45	suburban buses does not run after 6:39.	6/1/2018 5:27 PM
46	No challenges. Express bus 1.5 blocks from my house. Cedar Lake trail for biking to downtown.	6/1/2018 5:16 PM
47	I dont think its challenging as long as the route information is available	6/1/2018 5:04 PM
48	Takes longer that driving myself.	6/1/2018 4:57 PM
49	I mainly use Metro Transit	6/1/2018 4:55 PM
50	Restricted routes If my carpool buddy stays late, works from home, gets sick... can't park in the ramp.	6/1/2018 4:44 PM
51	Buses don't go to East Town, transferring to light rail is unappealing	6/1/2018 4:26 PM
52	Nothing, I do it all the time	6/1/2018 4:21 PM
53	I live out of town and buses going to and from my area are limited.	6/1/2018 4:17 PM
54	The times that my bus runs. It runs during the normal rush hours but after a certain time, they stop running. On days that I want to work earlier or later, I can't because I have to work around the bus schedule	6/1/2018 4:09 PM
55	No train and buses are way too slow. I bike often. Carpooling is problematic with a busy schedule.	6/1/2018 4:09 PM
56	Finding the right people to do carpool is the biggest challenge	6/1/2018 4:07 PM
57	Time- It is often quicker to drive unfortunately.	6/1/2018 4:05 PM

58	Erratic bus pickup times and transit times, especially due to downtown road maintenance and construction.	6/1/2018 3:43 PM
59	For transit, it's limited service especially on the weekends and late nights. For biking/walking, it's the distance.	6/1/2018 3:42 PM
60	time needed	6/1/2018 3:34 PM
61	Transit:my work/home schedule if I have medical appointments during day. Icy sidewalks/bus stops, I do not want to fall. Carpool: hard to connect with someone. Walk/bike: physically not able to commute in that mode.	6/1/2018 3:23 PM
62	Hard to carpool due to office hours. I really like the bus, but wish there were closer parking options to my building.	6/1/2018 3:19 PM
63	Some days I need my car to attend meetings both downtown and at sites outside downtown on the same day	6/1/2018 3:18 PM
64	carpool - I vary my hours a lot transit - often have plans after work that require me to drive walk - I live too far from downtown bike - live too far from downtown for a causal ride to work; don't have equipment / desire to upgrade	6/1/2018 3:14 PM
65	weather for biking; without transferring, my ONLY bus route takes me 55-60 minutes and I only live in Edina. If I make a transfer, I can shave off 10-15 minutes. Seems like I should have more (and faster) bus options. I also only have 3 buses in the morning and 3 at night. And NOTHING on the weekends without a .5 mile walk.	6/1/2018 3:07 PM
66	transit runs infrequently and is not faster or more convenient than driving; also driving allows me to make stops along my route on my way home (stop at the grocery store, stop and pick up kids, etc)	6/1/2018 3:04 PM
67	Time	6/1/2018 3:02 PM
68	Sometimes the bus is not very punctual	6/1/2018 2:59 PM
69	I use the buses (transit) all the time. Sometimes the times are not convenient and changing buses is required.	6/1/2018 2:59 PM
70	Nothing.	6/1/2018 2:57 PM
71	Llive too far to walk or bike	6/1/2018 2:57 PM
72	Different work hours of carpool partner.	6/1/2018 2:57 PM
73	Carpool adds too much time to the commute. Walking and biking are not an option because I live too far from work. I like the bus and train.	6/1/2018 2:55 PM
74	Having to work at different job sites other than my office downtown	5/29/2018 6:03 PM
75	Express buses are great. Expanded hours for these buses would be even greater.	5/29/2018 2:39 PM
76	for carpooling , who is willing to carpool is the most difficult part.	5/29/2018 1:13 PM
77	I commute daily by transit or bike, and frequently use multi-modal options (take a bus to x, bike the rest of the way, etc) When I do end up driving, it is frequently a Lyft/Uber after I missed a bus. Having more frequent bus schedules (ex, the 94 recently had times cut, and I am seeing smaller buses, although that is anecdotal) would make this easier. During the winter, I largely stick to the train, as it seems more reliable in the snow.	5/29/2018 1:06 PM
78	Schedule flexibility, ability to leave ASAP if needed	5/29/2018 12:21 PM
79	Sometimes my schedule doesn't match up with the bus schedule. Sometimes I am too tired to bike or have something going on after work.	5/29/2018 12:15 PM
80	I live too far away to bike. I like the commuter buses but they need to have bathrooms on them. Some of the suburban rides can be quite long, especially in the winter. I usually see people running for the bathroom at the Park and Ride or a local business when we arrive.	5/29/2018 10:40 AM
81	Allow for flexible days if carpoolers are sick or working from home. More folks would sign up	5/29/2018 10:25 AM
82	They generally take longer than driving and are less flexible in terms of when I can travel.	5/29/2018 9:28 AM
83	I carpool most of the week unless my works at a different location. To many transfers on Buses	5/29/2018 8:30 AM
84	the thought of paying the daily rate when I can't carpool. It'd be helpful if we got a few free passes for the month or something.	5/29/2018 7:50 AM



85	I have a weekly class directly after work. So I drive one day a week to be on time.	5/24/2018 3:46 PM
86	I live in Bloomington so biking/walking isn't really an option and it is difficult to carpool when I have a different schedule than my roommate.	5/24/2018 3:21 PM
87	Some days it's just nice to drive when I can't take the chance of transit running late, but if I can't get in a ramp before 9am and there is a twins game, then it charges me an arm and a leg to park.	5/24/2018 3:14 PM
88	We need to plan out every work day to ensure that we have transportation.	5/24/2018 3:14 PM
89	Finding people to commute with. Time constraints. Weather.	5/24/2018 3:13 PM
90	nothing	5/24/2018 3:13 PM
91	Too expensive to park downtown and don't live close enough to carpool with a co-worker. I usually resort to taking public transportation, but still have to drive to the light rail station anyway.	5/24/2018 3:10 PM
92	I live too far away to do anything but drive. I carpool to work approximately 2x/wk and drive alone approximately 3x/wk.	5/24/2018 3:10 PM
93	carpool with road closures	5/24/2018 11:18 AM
94	Sometimes I have to drive on my own, if my carpooler is not coming into work. I don't like to pay additional for parking, when I have already paid for the month. I also don't have enough time to change plans to take the bus, due to time constraints of being home on time for the kids.	5/24/2018 10:19 AM

## Q18 What makes it worthwhile or beneficial to carpool, use transit, walk or bike for your daily commute?

Answered: 96 Skipped: 114

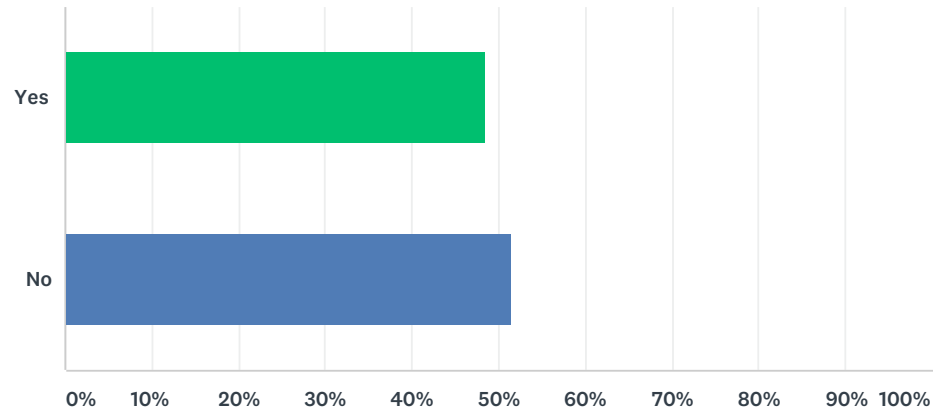
#	RESPONSES	DATE
1	The help and services I can provide others	6/8/2018 3:21 PM
2	HOV Lane!	6/8/2018 10:44 AM
3	It's more reliable than traffic, often times quicker	6/7/2018 9:53 AM
4	Transit gives me so many options. I like not always having to worry about driving and parking.	6/6/2018 5:33 PM
5	Reduced parking fees is huge incentive.	6/6/2018 4:02 PM
6	well, you do get to your job on time, most of the time.	6/5/2018 9:40 PM
7	The ability to work/read/sleep on the train. Doing those while driving is frowned upon.	6/5/2018 5:34 PM
8	Finding parking is a pain.	6/5/2018 5:21 PM
9	I like public transit because it's generally more cost effective and allows me to "kill two birds with one stone" by commuting to work AND checking my email/responding to messages on Facebook/reading my book, etc.	6/5/2018 4:55 PM
10	I enjoy biking to to work for the exercise and the stress relief.	6/5/2018 4:55 PM
11	Riding the bus and just reading a book is a lot more enjoyable and costs less than driving my car in rush-hour traffic.	6/5/2018 4:31 PM
12	When it doesn't take much more time than driving alone.	6/5/2018 4:30 PM
13	I bike for my health.	6/5/2018 4:03 PM
14	Using the express lanes and other time saving advantages.	6/5/2018 3:59 PM
15	Sane lane Price Save the planet and enjoy the summer walk	6/5/2018 3:53 PM
16	faster, cheaper	6/5/2018 3:52 PM
17	Train can be faster some days	6/5/2018 3:50 PM
18	less expensive than a monthly parking contract.	6/5/2018 3:49 PM
19	Better for the environment, healthier to bike, can read on the bus	6/5/2018 3:45 PM
20	less expensive	6/5/2018 3:44 PM
21	we both work downtown - it's only inconvenient if we have to work different hours	6/5/2018 3:43 PM
22	Don't have to drive. Good exercise. Can grab a train every 10 mins (Green line)	6/5/2018 3:40 PM
23	It is convenient, easy, less stressful, and fun. I get a bit of exercise and I have made some new friends.	6/5/2018 10:57 AM
24	not having to pay parking, drive in heavy traffic or bad weather, money savings	6/5/2018 8:49 AM
25	Avoiding the traffic/congestion.	6/4/2018 1:46 PM
26	Carpooling saves on parking expenses & gas	6/4/2018 11:40 AM
27	Save \$, can decompress during transit time instead of focusing on traffic.	6/4/2018 8:58 AM
28	I don't have to deal with traffic. I can read.	6/4/2018 8:47 AM
29	The cost savings and less wear and tear on an additional car.	6/4/2018 8:44 AM
30	The amount of time and energy saved on resources. It also helps me not think about the traffic and a great start before work (I am more peaceful coming in to work not stressed about traffic or otherwise)	6/4/2018 8:02 AM

31	Save money	6/4/2018 8:00 AM
32	Saving money	6/4/2018 7:52 AM
33	I get transit subsidy from work, so I use it a majority of the time.	6/4/2018 6:20 AM
34	Lower greenhouse gas emissions, better health when walking and biking, conversation in carpools.	6/3/2018 8:13 AM
35	saves money, allows me to get exercise	6/2/2018 8:20 PM
36	Less of carbon footprint.	6/2/2018 3:39 PM
37	Often easier than single car, more enjoyable, sometimes less expensive.	6/2/2018 9:52 AM
38	cost	6/1/2018 9:17 PM
39	no traffic hassles	6/1/2018 7:20 PM
40	Walking is great exercise and using transit helps me become more familiar with the city and feel independent while relying on public transportation.	6/1/2018 6:36 PM
41	Saving significant amount of money on parking	6/1/2018 6:33 PM
42	Timely buses and cheaper parking	6/1/2018 6:19 PM
43	Environmentally friendly, can relax on bus instead of fighting traffic	6/1/2018 6:18 PM
44	Transit system means that I don't have to drive. Biking to work is great exercise as is walking. Carpool is useless.	6/1/2018 5:47 PM
45	It makes sense; it is restful; generally, it is convenient	6/1/2018 5:27 PM
46	Express bus is close and has decent schedule. Cedar Lake and Kenilworth trails are outstanding for biking which is my first commuting choice year round.	6/1/2018 5:16 PM
47	Save money on gas and parking	6/1/2018 5:04 PM
48	Bus pass is cheaper than parking pass.	6/1/2018 4:57 PM
49	Convenient and doesn't add additional stress due to work rush hour	6/1/2018 4:55 PM
50	Cost and location for me My buddy has to walk about 1 mile to his work from Ramp B	6/1/2018 4:44 PM
51	Cheaper	6/1/2018 4:26 PM
52	Cost and I'm leaving a small carbon footprint	6/1/2018 4:21 PM
53	It is much cheaper and easier.	6/1/2018 4:17 PM
54	Saving money. I would drive to work but the cost of parking in the ramp is more than I want to pay so I opted for transit.	6/1/2018 4:09 PM
55	Health, environment, congestion, stress.	6/1/2018 4:09 PM
56	Reduce carbon emission and also make some good friends	6/1/2018 4:07 PM
57	Not being in traffic or bypassing traffic (bus, bike). The experiences of biking are far superior to sitting in a car.	6/1/2018 4:05 PM
58	cost	6/1/2018 3:45 PM
59	save on gas & parking costs; too far to walk or bike to work; enables getting by with one family car; eliminates stress of driving in heavy traffic; can use bus commutes for reading, working, or resting	6/1/2018 3:43 PM
60	For transit, it's not having to pay for parking downtown and also supporting a green community service. For walking/biking, it is enjoyment/exercise.	6/1/2018 3:42 PM
61	no stress, less cost	6/1/2018 3:34 PM
62	Shorter travel time to get to work; not have to deal with traffic; not paying to park--less money spent traveling to and from work.	6/1/2018 3:23 PM
63	Keep out of traffic!	6/1/2018 3:19 PM
64	less expensive due to no parking cost, better for environment	6/1/2018 3:18 PM
65	transit - can read while commuting, less mileage on car, save on gas	6/1/2018 3:14 PM

66	Cost effective to use the bus over driving/parking. Better carbon footprint. Exercise and commuting time all in one when I bike. It doesn't save me any time, but is a more relaxing way to travel (bus/bike).	6/1/2018 3:07 PM
67	better for my health, I feel more awake, and is cheaper	6/1/2018 3:04 PM
68	Health and better choices for the community	6/1/2018 3:02 PM
69	Stress free commute.	6/1/2018 2:59 PM
70	I HATE to drive	6/1/2018 2:59 PM
71	Good for health, good parking value at the ABC Ramps -- the \$20 parking is a huge incentive.	6/1/2018 2:57 PM
72	Love the low cost of using transit and enjoy my time reading on the bus.	6/1/2018 2:57 PM
73	Cheaper parking & HOV lane use	6/1/2018 2:57 PM
74	Low stress!!!	6/1/2018 2:56 PM
75	Money savings. Traffic headache.	6/1/2018 2:55 PM
76	Saving money, time and hassle of driving alone	5/29/2018 2:39 PM
77	Save money	5/29/2018 1:13 PM
78	The bike trails are beautiful, and biking or riding transit it a beautiful calm moment before/after work.	5/29/2018 1:06 PM
79	traffic, buses are super nice I can work on them while commuting.	5/29/2018 12:21 PM
80	Cheaper to use the bus then to drive/park in Ramp C. Its the cheapest to bike and it gives me good exercise.	5/29/2018 12:15 PM
81	Avoid dealing with traffic, don't have to pay for parking, and can read on the bus.	5/29/2018 10:40 AM
82	Save on environment	5/29/2018 10:25 AM
83	Less expensive. More time to relax. More exercise.	5/29/2018 9:28 AM
84	Parking much less.	5/29/2018 8:30 AM
85	the \$20 a month cost.	5/29/2018 7:50 AM
86	Saving gas money and quicker/convenient	5/25/2018 8:28 AM
87	It's less expensive and less stressful.	5/24/2018 3:46 PM
88	Saving money and time!	5/24/2018 3:21 PM
89	Cheaper	5/24/2018 3:14 PM
90	Very economical; time efficient (using the diamond lane, we sail past all the one-driver vehicles)	5/24/2018 3:14 PM
91	Saving money. Environmentally friendly. Healthier.	5/24/2018 3:13 PM
92	transit is faster than driving when leaving DT at 430. But love to drive when leaving early because buses leave so late	5/24/2018 3:13 PM
93	Cheaper to take the light rail and I don't have to deal with traffic.	5/24/2018 3:10 PM
94	Splitting parking cost.	5/24/2018 3:10 PM
95	carpool	5/24/2018 11:18 AM
96	The discounted parking rate	5/24/2018 10:19 AM

Q19 Do you currently use the ABC Ramps as a part of your commute to work?

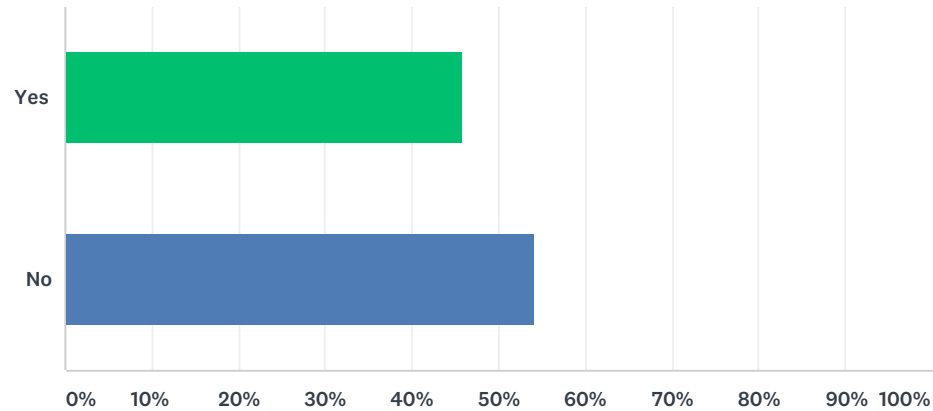
Answered: 97   Skipped: 113



ANSWER CHOICES	RESPONSES	
Yes	48.45%	47
No	51.55%	50
TOTAL		97

Q20 Do you buy your MetroPass (or other transit fare) with pre-tax dollars as part of your employee benefits?

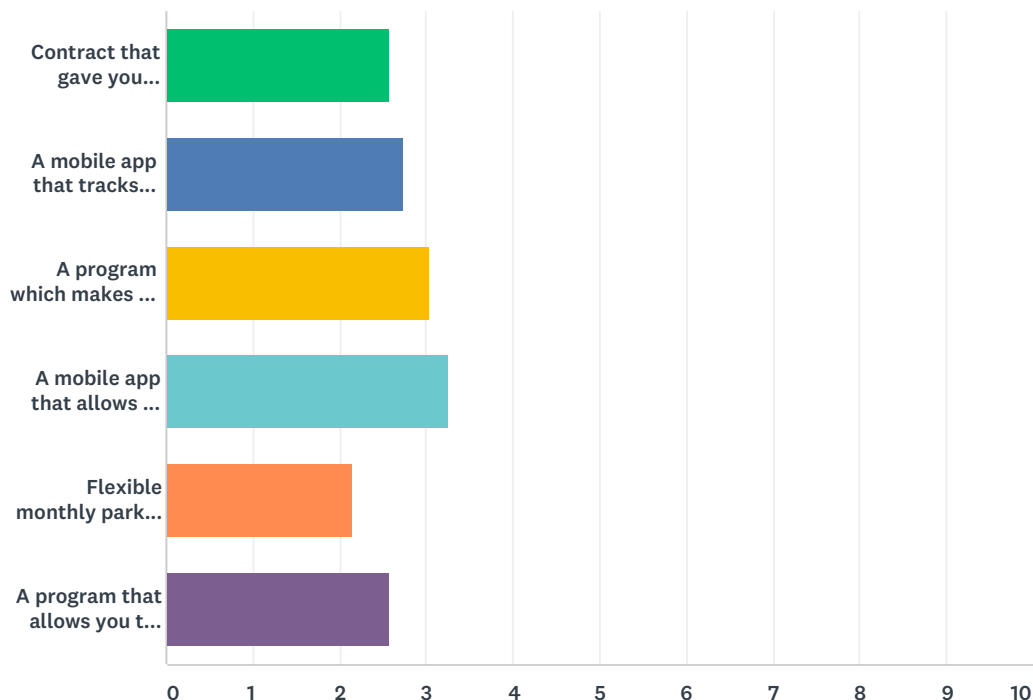
Answered: 96    Skipped: 114



ANSWER CHOICES	RESPONSES	
Yes	45.83%	44
No	54.17%	52
TOTAL		96

## Q21 How likely would you be to use the following to support your daily commute to work?

Answered: 155 Skipped: 55



	VERY LIKELY	LIKELY	NEITHER LIKELY NOR UNLIKELY	UNLIKELY	VERY UNLIKELY	TOTAL	WEIGHTED AVERAGE
Contract that gave you parking a couple days a week and provided transit access for the other days	25.32% 39	31.82% 49	15.58% 24	14.94% 23	12.34% 19	154	2.57
A mobile app that tracks your modes and helps you set goals, and then gives you incentives such a car share credits or discount parking if you take transit, carpool or bike commute (like a credit card/loyalty reward program)	22.08% 34	27.92% 43	18.18% 28	16.88% 26	14.94% 23	154	2.75
A program which makes it convenient and cheaper for you to carpool when you show up with another rider	17.11% 26	19.08% 29	23.68% 36	24.34% 37	15.79% 24	152	3.03
A mobile app that allows you to easily find carpool partners	11.69% 18	18.18% 28	24.68% 38	23.38% 36	22.08% 34	154	3.26
Flexible monthly parking contract that allows you to purchase a set number of days per month or year to park	33.77% 52	36.36% 56	17.53% 27	4.55% 7	7.79% 12	154	2.16
A program that allows you to reserve a parking space in advance for a day they know they need to drive	25.97% 40	27.92% 43	22.08% 34	11.04% 17	12.99% 20	154	2.57

## Q22 Please share any ideas for how the ABC Ramps can better use the skyways, lobbies and other open space.

Answered: 87 Skipped: 123

#	RESPONSES	DATE
1	Unsure. I park in Ramp C and I'm not sure what I'd do with the current space.	6/11/2018 5:34 PM
2	More security.	6/11/2018 4:33 PM
3	I am unable to think of something at this time	6/8/2018 3:25 PM
4	Ramp C lobby and elevator bay sometimes smell a little. The access to skyways and work is great!	6/8/2018 10:46 AM
5	More directional signage	6/7/2018 9:56 AM
6	Build more skyways that connect to Ramp C. Add plants.	6/7/2018 9:26 AM
7	Not sure, that space is pretty dead.	6/7/2018 2:02 AM
8	Security	6/6/2018 9:34 PM
9	More security would be great!	6/6/2018 6:01 PM
10	Not sure you need to	6/6/2018 5:37 PM
11	More security. It often does not feel safe walking to and from the ramp in those ramp-connected portions of the skyway. I see a security guard every so often, but not frequently enough given how long those portions of the skyway are.	6/6/2018 4:29 PM
12	Gardens! Solar!	6/6/2018 4:03 PM
13	N/A all skyways, lobbies and other open spaces work just fine for me	6/6/2018 3:53 PM
14	not sure	6/6/2018 3:53 PM
15	Better security	6/6/2018 3:52 PM
16	More security patrolling the ramps, increased lighting and overall safety measures.	6/6/2018 3:44 PM
17	better directions	6/6/2018 12:31 PM
18	Ramp C is very close to work so I don't even need the skyways	6/6/2018 7:29 AM
19	none	6/5/2018 9:45 PM
20	Nothing comes to mind.	6/5/2018 5:37 PM
21	Additional skyway making shorter commutes between North Loop and DT	6/5/2018 5:26 PM
22	Skyway could include signage pointing you to local vendors on street level or otherwise where you could grab common items for commuters like coffee, quick bite breakfasts, greeting cards, convenience items, cell phone repair shop, etc.	6/5/2018 4:59 PM
23	Give maps in the skyways for bus stops. The skyways are hard to navigate and helping people on when to get in the skyway or get off skyway to get to bus stands will be helpful	6/5/2018 4:03 PM
24	There aren't sufficient restrooms near the parking ramps or in the skyways, so it's common to run to businesses in search of a restroom.	6/5/2018 3:55 PM
25	Larger, more clear signage - it's easy to get lost if you aren't familiar. A "fast lane" conveyor belt like in airports would be helpful, since it takes a long time to walk between ramps.	6/5/2018 3:53 PM
26	Convolutd path adds distance to ramp C from core downtown. Locked doors make walking outside unpredictable how to get back in to the skyways near the ramps.	6/5/2018 3:52 PM
27	More retail near the C ramp! We would love more fast restaurants in the north loop.	6/5/2018 3:47 PM
28	I'm not sure what this question is trying to get at.	6/5/2018 3:45 PM



29	As a woman, I can tell you that I discontinued use Ramp C because I saw illegal activity in the morning while walking in the ramp. It made me very uncomfortable. I would leverage Ramp C again if I knew there was more security.	6/5/2018 3:45 PM
30	Update them to be nicer spaces. They are very spartan right now.	6/5/2018 3:41 PM
31	I have no ideas at this time.	6/5/2018 11:02 AM
32	in winter weather having access to all the skyways to working downtown near the government center	6/5/2018 8:51 AM
33	no comments	6/4/2018 2:14 PM
34	I can't think of anything.	6/4/2018 2:12 PM
35	Bike storage	6/4/2018 10:08 AM
36	Safety	6/4/2018 8:48 AM
37	N/A	6/4/2018 8:45 AM
38	No ideas at this time	6/4/2018 8:43 AM
39	I don't know.	6/4/2018 7:56 AM
40	1) Allow vendors to sell and display their goods. 2) Offer coffee stations. 3) Security officers walking around.	6/4/2018 6:26 AM
41	encourage walkers with reward program	6/2/2018 8:25 PM
42	more payment locations	6/2/2018 6:26 PM
43	Crack down on the people pooping in the stairwells and smoking weed in the skyway.	6/2/2018 3:40 PM
44	Cleaner, less industrial/cold, safer feeling — especially in off hours.	6/2/2018 9:55 AM
45	Safety. Better lighting. Escort services. Shuttle bus from ABC ramps to Cetnral/Downtown East.	6/2/2018 7:59 AM
46	The skyways and lobbies are fine	6/1/2018 9:19 PM
47	none	6/1/2018 7:22 PM
48	Have locations & transit information visible in the skyways to guide people. I hate feeling lost in the skyways.	6/1/2018 6:42 PM
49	Making sure to continue to have presence for security	6/1/2018 6:34 PM
50	More parking spots, lower rates	6/1/2018 6:23 PM
51	Only for Advertising space. Nothing else.	6/1/2018 5:54 PM
52	Not sure about what is currently being done	6/1/2018 5:40 PM
53	Safety in skyways for early morning and late evening	6/1/2018 5:29 PM
54	NA	6/1/2018 4:46 PM
55	N/A	6/1/2018 4:20 PM
56	None	6/1/2018 4:19 PM
57	plan on setting up some shops and advertisements to maximize revenue and reduce the cost of carpooling.	6/1/2018 4:10 PM
58	Interactive displays- Weather, News, Traffic, Bus Schedules and tracking.	6/1/2018 4:08 PM
59	Have police patrol more often near the ramps to mitigate drug drops and prostitution meet ups (especially near Ramp B!).	6/1/2018 3:45 PM
60	provide public restrooms	6/1/2018 3:45 PM
61	I work at 9th & Marquette, am fairly new to working downtown so a map as to how I can connect to ABC ramps from where I'm at and/or how I can connect via bus. Advertise/reach out to those of us over on this side of downtown.	6/1/2018 3:31 PM
62	?	6/1/2018 3:21 PM

63	You know if ABC Ramps could provide heated parking, I would use them. The problem is in the Winter time having to wear a heavy winter coat going all the way from the ABC ramps to Downtown East.	6/1/2018 3:12 PM
64	Maintain clean spaces, stairwells, etc.	6/1/2018 3:01 PM
65	none	6/1/2018 3:00 PM
66	Security presence is helpful -- makes navigating the Ramps easier and more pleasant.	6/1/2018 3:00 PM
67	no comment	6/1/2018 2:58 PM
68	Are there bathrooms available? I feel like it smells like urine sometimes.	5/29/2018 1:21 PM
69	Carpool meetup points	5/29/2018 12:57 PM
70	More security walking the skyways around the ramps and in the ramps. I rarely see any personnel.	5/29/2018 10:46 AM
71	Unknown	5/29/2018 10:26 AM
72	Put up some more kiosks or billboards to remind people of the options available to commuters. Post website or phone app info to encourage people to learn more about options.	5/29/2018 9:44 AM
73	Na	5/29/2018 8:32 AM
74	None	5/29/2018 7:01 AM
75	Can't think of any - they seem fine.	5/25/2018 10:24 AM
76	These could be managed better. In ramp A, I often have to walk in and out of marijuana smoke and people sleeping and/or charging their phones in the rooms with the elevators. Especially during the winter months, homeless people like to hang out in these and I am a girl who works late and I very frequently feel unsafe with no security in sight. If I'm paying to park there monthly, there should at least be security.	5/24/2018 10:08 PM
77	Great use of skyways currently -- love that they're attached	5/24/2018 3:53 PM
78	n/a	5/24/2018 3:16 PM
79	Not certain	5/24/2018 3:15 PM
80	Have security in the ramps at least from 6:00am-9:30am and then again from 3:30pm-6:00pm	5/24/2018 3:15 PM
81	Better signage in all ramps. For example, Ramp B has terrible signage and directions to direct you out of the ramp - like how to get to the skyway level.	5/24/2018 3:13 PM
82	More security.	5/24/2018 3:12 PM
83	Food carts during lunch. Kiosks. Walking signs (from this point to this point you walked so many miles). Local art.	5/24/2018 2:31 PM
84	Unsure	5/24/2018 12:54 PM
85	Test out some of these areas and see how much traffic is used.	5/24/2018 11:22 AM
86	I come in early (5:30-6 AM). It would be nice to have more people in the skyways and see a smaller amount of homeless people in the skyway. I have been followed, yelled at, seen people urinating, sleeping, and someone almost grabbing my bag.	5/24/2018 10:35 AM
87	The walk between A and B to Butler Square if option deserted and can be scary in the early morning (6AM) or later at night (8PM). It would be nice to see an authority figure walking or driving thru the skyway.	5/24/2018 10:25 AM

## Q23 Please share any other comments, suggestions or ideas for how the ABC Ramps can help people better commute.

Answered: 72 Skipped: 138

#	RESPONSES	DATE
1	Provide a discounted rate for people who commute a certain number of days each month - like a gym membership. If you meet the requirement you pay a lesser monthly fee but if you don't you pay the current full fee.	6/11/2018 5:34 PM
2	Perhaps later	6/8/2018 3:25 PM
3	Built in incentives for commuters like me that potentially use the ramps a few times a month, but mainly use transit/light rail. It can be difficult to pay the rate for the day when I have to leave and return. The only reason I drive is if I have an offsite appointment or meeting.	6/7/2018 9:56 AM
4	More security. Also, answer the intercom when people call.	6/7/2018 9:26 AM
5	Lower prices	6/7/2018 2:02 AM
6	Traffic flow on backed up game days or events	6/6/2018 9:34 PM
7	More options to pay online or by credit card. I have had too many experiences where I must walk to the main office in the A ramp to pay for something by check only. I have even had the experience where cash was not an option.	6/6/2018 5:37 PM
8	It sucks to have to go to Ramp A to change contract information. Adding online options for changes would be great.	6/6/2018 4:03 PM
9	not sure	6/6/2018 3:53 PM
10	The old access system worked while my access card was inside my wallet. The new access system requires that I remove my access card from my wallet in order to detect it. It's annoying.	6/6/2018 7:37 AM
11	the rewards program seems like the best way.	6/5/2018 9:45 PM
12	safety is a concern in the ramps	6/5/2018 8:21 PM
13	Improve traffic flow during busy times, such as when a Twins game ends. A few officers directing traffic seems like they could be a big help.	6/5/2018 5:37 PM
14	Don't close Ramp C 3rd St exits on Twins game days	6/5/2018 5:26 PM
15	Provide more space. Parking ramps C and B are completely full with 200+ people on the waiting list.	6/5/2018 4:59 PM
16	Many of the express bus routes go the "middle" of downtown. The ABC ramps are on the far western side of downtown. It is kind of a long walk.	6/5/2018 4:33 PM
17	I'm not certain. I bike to work when the weather is nice, sometimes 5 days/week, but during colder months I commute (by myself) every day. Any plan should take into account such seasonal variations. Perhaps in the winter months I might be more likely to use a carpool-focused solution.	6/5/2018 4:06 PM
18	Auto deduct monthly payment using credit cards. It's hard to remember to pay. Not sure why it's not implemented already to auto charge the invoice for upcoming monthly contract to a standard card on file..	6/5/2018 4:03 PM
19	The ramps are beginning to run out of electric charging spaces, so it can be tricky to get a charge. I used to use the B ramp until my work offered electric charging and parking below my building.	6/5/2018 3:55 PM
20	Stoplight at 6th is painful. A direct exit from 394 to to ramp C that is not shared with downtown traffic would be helpful.	6/5/2018 3:52 PM
21	Again, I have no ideas at this time. Sorry!	6/5/2018 11:02 AM
22	flexibility, good pricing, many options	6/5/2018 8:51 AM
23	no suggestions at this time	6/4/2018 2:14 PM

24	Cheaper parking costs.	6/4/2018 2:12 PM
25	N/A	6/4/2018 10:08 AM
26	lower cost	6/4/2018 8:48 AM
27	Currently satisfied with the parking ramp	6/4/2018 8:43 AM
28	Having a continuous free shuttle during morning & eve commute for A & C ramps would be great. I'm in city hall and would love a parking option that would give a discount for carpooling.	6/4/2018 8:10 AM
29	Advertise more. I always forget ABC ramps as an option because I work in the Government Center. I would be more likely to use those ramps and take the train, if there were advertised specials or just ads.	6/4/2018 7:56 AM
30	insure crosswalks and sidewalks are free of snow and ice	6/2/2018 8:25 PM
31	assigned parking for ad hoc commuters 1-2 days a month	6/2/2018 6:26 PM
32	Communication about how easy it is to park in ABC when coming from the south instead of just from the west and north. Especially now with 35W south of downtown being so wonky.	6/2/2018 9:55 AM
33	Exit assistance and monitoring when there are events such as Twins Games.	6/2/2018 7:59 AM
34	Something less than \$130 a month would be great, like \$100 for 20 days at a time. I work remotely and travel out of town on occasion, so \$130 a month is more expensive than \$7 a day.	6/1/2018 9:19 PM
35	none	6/1/2018 7:22 PM
36	Make it more known to the public, how easy carpooling & metro transit can be for them, so there are less cars on the road.	6/1/2018 6:42 PM
37	N/a	6/1/2018 6:23 PM
38	Provide incentives to those who either take the transit system or telecommute.	6/1/2018 5:54 PM
39	Perhaps having a shuttle from the ABCs to the east side of downtown.	6/1/2018 5:40 PM
40	na	6/1/2018 5:29 PM
41	Provide passes or exceptions for days when their carpool buddy can't make it in the same time	6/1/2018 4:46 PM
42	N/A	6/1/2018 4:20 PM
43	None	6/1/2018 4:19 PM
44	Carpool day free passes given for commute card didn't work when we placed the request for the card online. I placed the request once I get the pass on the Carpool day and I am yet to get it.	6/1/2018 4:10 PM
45	Make single occupant parking more expensive to encourage carpooling and transit. It is currently cheaper for my wife and I to carpool to the ramp than it is to take the bus, and i'd prefer to take the bus or bike.	6/1/2018 4:08 PM
46	I like using the A Ramp for airport parking.	6/1/2018 3:48 PM
47	See comments in question 9	6/1/2018 3:31 PM
48	?	6/1/2018 3:21 PM
49	Allow more flexibility with the car pool pass - car poolers cannot be driving in with each other every day. When you lose the car pool rate on a day when you and your car pooler cannot ride together it essentially wipes out the benefit of the car pool rate.	6/1/2018 3:12 PM
50	Provide downtown LRT access as part of the monthly carpool contract. This makes parking in ABC ramps more convenient for employees who work on the opposite side of downtown. The walk across downtown can be time consuming.	6/1/2018 3:01 PM
51	The new commuter parking pass cards are nice.	6/1/2018 3:00 PM
52	no comment	6/1/2018 2:58 PM
53	maybe keeps some sports, event schedules around so I know when it will be busy	5/29/2018 1:21 PM
54	You probably can't really do anything about this, but getting St Paul to put in a bike trail that connects to the Minneapolis trails -- a more clear connection by Ford Parkway, a trail that bypasses Marshal when coming from St Paul to Minneapolis, connecting the Jackson St. trail to anything.... etc.	5/29/2018 1:09 PM

55	Seems like you've got the right ideas on the docket!	5/29/2018 12:57 PM
56	I usually only drive downtown and use the ramp when I have an appointment after work or I'm not feeling well enough to ride an express bus without stops. Car pooling is not an option for why I drive and park downtown. The payment machines in the skyway always seem to be broken. Or it has difficulty taking my credit card.	5/29/2018 10:46 AM
57	Provide air conditioning in the Skyways from Target Center to ABC Ramps	5/29/2018 10:26 AM
58	Test using more financial incentives to see if that will help change behavior and motivate people to try other options.	5/29/2018 9:44 AM
59	Educate	5/29/2018 8:32 AM
60	A few passes a month or discounted rate when the carpooler isn't available.	5/29/2018 7:51 AM
61	None	5/29/2018 7:01 AM
62	Can't think of any.	5/25/2018 10:24 AM
63	Monthly contract that's actually SAVING money vs the daily cost.	5/24/2018 3:53 PM
64	Any payment options that make pricing more flexible.	5/24/2018 3:16 PM
65	It would be helpful to know if the freeway is backed up BEFORE we head out the ramp -- could you have some type of signage indicating that things are backed up?	5/24/2018 3:16 PM
66	not sure	5/24/2018 3:15 PM
67	I love the early bird special, but it's super expensive to have a convenient way to get downtown (aka driving). I don't mind public transit, but I wish I didn't have to pay so much in parking on the 1-2 times a week I need to drive in for my job.	5/24/2018 3:13 PM
68	Continue safety initiatives; continue to advertise escort services to walk people to their car; encourage the police to drive through the ramps periodically.	5/24/2018 2:31 PM
69	Unsure	5/24/2018 12:54 PM
70	Advertise more.	5/24/2018 11:22 AM
71	Easier exiting out of the ramps during busier times. It can be difficult sometimes to exit with traffic.	5/24/2018 10:35 AM
72	I hate coming around the corner and finding someone standing there waiting for skyway walkers in the skyway between A and B, especially when it's cold and the homeless are sitting there getting warm. It would be great to have monitors projecting the path ahead so as not to be surprised.	5/24/2018 10:25 AM

## Q24 Zip code where you live

Answered: 174 Skipped: 36

Zip Code	Frequency		Zip Code	Frequency		Zip Code	Frequency
55311	7		55304	2		55328	1
55416	7		55318	2		55340	1
55410	5		55344	2		55343	1
55412	5		55372	2		55346	1
55422	5		55374	2		55347	1
54016	4		55376	2		55364	1
55104	4		55406	2		55369	1
55122	4		55407	2		55378	1
55418	4		55408	2		55379	1
55419	4		55411	2		55386	1
55431	4		55434	2		55391	1
55437	4		55443	2		55401	1
55447	4		55448	2		55402	1
55331	3		55016	1		55405	1
55345	3		55044	1		55409	1
55404	3		55101	1		55413	1
55414	3		55102	1		55415	1
55417	3		55108	1		55420	1
55421	3		55109	1		55424	1
55426	3		55110	1		55427	1
55432	3		55116	1		55428	1
55436	3		55117	1		55430	1
55441	3		55124	1		55433	1
55449	3		55126	1		55435	1
55014	2		55303	1		55438	1
55105	2		55309	1		55439	1
55112	2		55316	1		55442	1
55113	2		55317	1		55446	1
55128	2		55327	1		55443	1

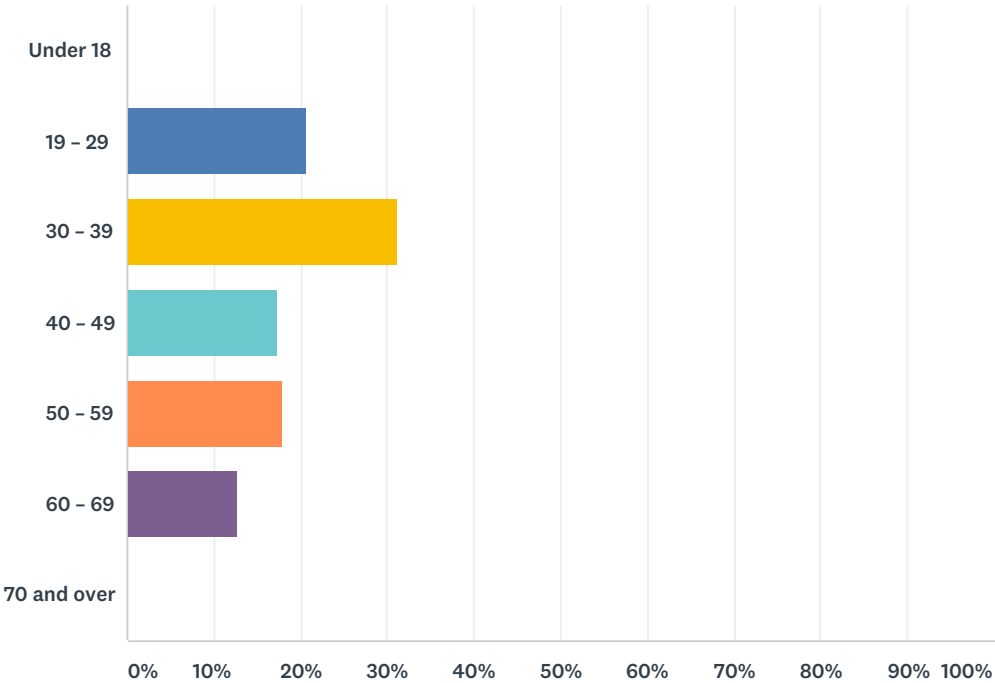
Q25 Zip code where you work

Answered: 172    Skipped: 38

Zip Code	Frequency
55401	68
55403	41
55402	24
55415	14
55487	9
55412	2
55406	1
54201	1
55102	1
55301	1
55305	1
55404	1
55407	1
55411	1
55413	1
55414	1
55440	1
55474	1

Q26 What is your age

Answered: 173    Skipped: 37

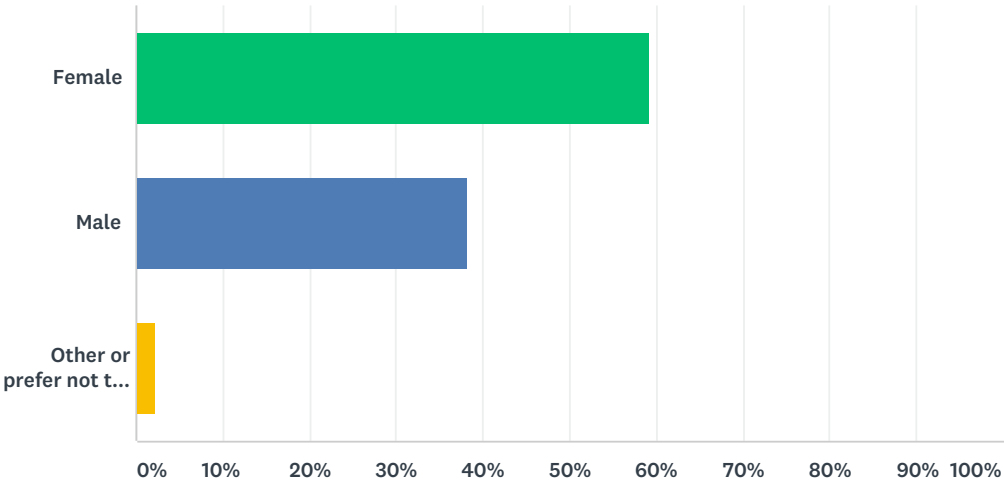


ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
19 – 29	20.81%	36
30 – 39	31.21%	54
40 – 49	17.34%	30
50 – 59	17.92%	31
60 – 69	12.72%	22
70 and over	0.00%	0
TOTAL		173



Q27 What is your gender?

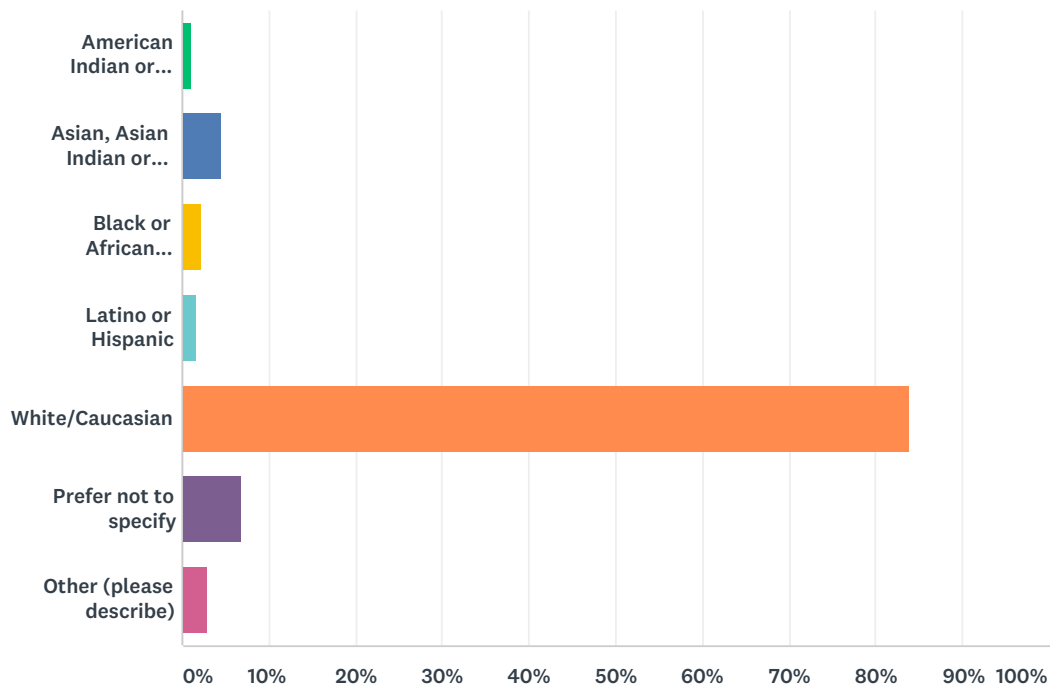
Answered: 172    Skipped: 38



ANSWER CHOICES	RESPONSES	
Female	59.30%	102
Male	38.37%	66
Other or prefer not to specify	2.33%	4
TOTAL		172

Q28 How would you describe yourself (check all that apply)?

Answered: 174    Skipped: 36



ANSWER CHOICES	RESPONSES	
American Indian or Alaskan Native	1.15%	2
Asian, Asian Indian or Pacific Islander	4.60%	8
Black or African American	2.30%	4
Latino or Hispanic	1.72%	3
White/Caucasian	83.91%	146
Prefer not to specify	6.90%	12
Other (please describe)	2.87%	5
Total Respondents: 174		

Q29 How many adults (age 18 and over) live in your household?

Answered: 167    Skipped: 43

Number of Adults	Frequency
1	35
2	103
3	21
4	5
5	3

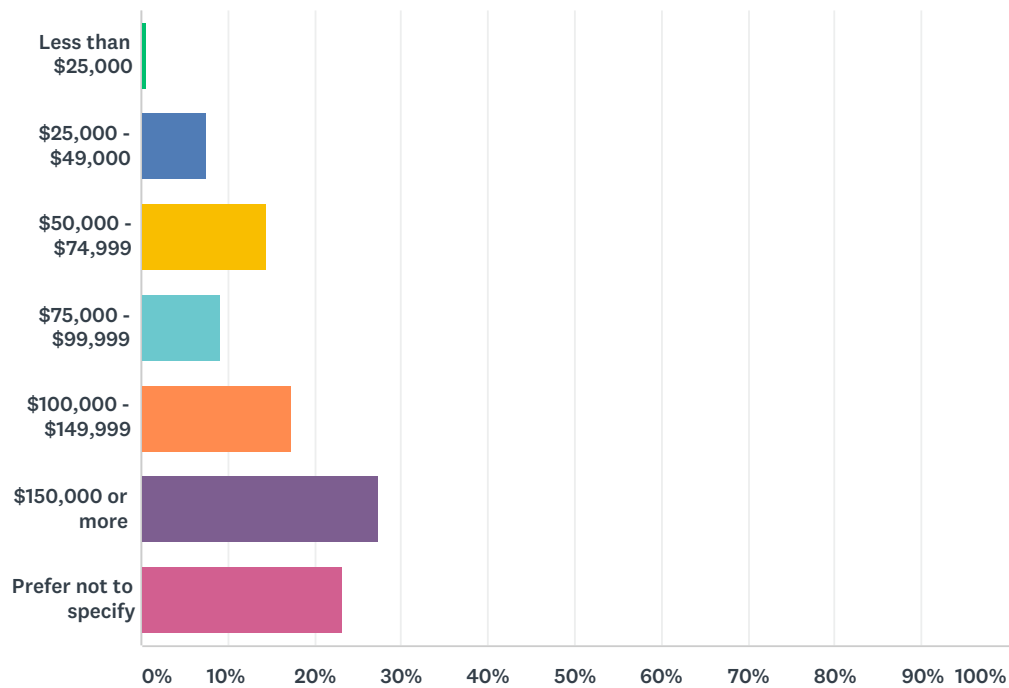
Q30 How many children (age 19 and under) live in your household?

Answered: 167    Skipped: 43

Number of Children	Frequency
0	101
1	32
2	26
3	7
4	1

Q31 What is your approximate annual household income?

Answered: 172    Skipped: 38



ANSWER CHOICES	RESPONSES	
Less than \$25,000	0.58%	1
\$25,000 - \$49,000	7.56%	13
\$50,000 - \$74,999	14.53%	25
\$75,000 - \$99,999	9.30%	16
\$100,000 - \$149,999	17.44%	30
\$150,000 or more	27.33%	47
Prefer not to specify	23.26%	40
TOTAL		172

## Q34 Organization

Answered: 161 Skipped: 49

#	RESPONSES	DATE
1	Haberman	6/11/2018 5:36 PM
2	Haberman	6/11/2018 4:33 PM
3	Volunteer of America / chaplain	6/8/2018 3:32 PM
4	broadhead	6/8/2018 1:45 PM
5	AWS	6/8/2018 10:47 AM
6	Four51	6/7/2018 10:29 AM
7	Haberman	6/7/2018 9:57 AM
8	Haberman	6/7/2018 9:28 AM
9	Haberman	6/6/2018 9:35 PM
10	Haberman	6/6/2018 6:02 PM
11	Haberman	6/6/2018 5:38 PM
12	Haberman	6/6/2018 4:30 PM
13	HABERMAN	6/6/2018 4:12 PM
14	haberman	6/6/2018 4:04 PM
15	Haberman	6/6/2018 4:00 PM
16	Haberman	6/6/2018 4:00 PM
17	Haberman Inc	6/6/2018 3:57 PM
18	Haberman	6/6/2018 3:56 PM
19	Haberman	6/6/2018 3:54 PM
20	Haberman	6/6/2018 3:53 PM
21	Haberman	6/6/2018 3:45 PM
22	Amazon	6/6/2018 12:32 PM
23	Amazon	6/6/2018 9:53 AM
24	amazon	6/6/2018 8:15 AM
25	Amazon	6/6/2018 7:38 AM
26	Amazon	6/6/2018 7:31 AM
27	Amazon	6/6/2018 6:37 AM
28	security	6/5/2018 9:52 PM
29	Amazon	6/5/2018 8:22 PM
30	Amazon	6/5/2018 5:38 PM
31	NA	6/5/2018 5:27 PM
32	Amazon	6/5/2018 5:23 PM
33	Amazon	6/5/2018 5:00 PM
34	amazon	6/5/2018 4:40 PM
35	Amazon	6/5/2018 4:35 PM

36	Amazon	6/5/2018 4:34 PM
37	Amazon	6/5/2018 4:07 PM
38	AWS	6/5/2018 4:07 PM
39	Amazon	6/5/2018 4:06 PM
40	Amazon	6/5/2018 4:02 PM
41	Amazon	6/5/2018 3:56 PM
42	Amazon	6/5/2018 3:56 PM
43	Amazon, Inc.	6/5/2018 3:56 PM
44	Amazon	6/5/2018 3:55 PM
45	Amazon	6/5/2018 3:52 PM
46	Amazon	6/5/2018 3:52 PM
47	Amazon	6/5/2018 3:49 PM
48	Amazon	6/5/2018 3:48 PM
49	Amazon	6/5/2018 3:48 PM
50	Amazon	6/5/2018 3:46 PM
51	Amazon	6/5/2018 3:46 PM
52	Amazon	6/5/2018 3:45 PM
53	Amazon	6/5/2018 3:43 PM
54	Amazon	6/5/2018 3:42 PM
55	Hennepin County	6/5/2018 11:04 AM
56	Hennepin County	6/5/2018 8:53 AM
57	Mid-Minnesota Legal Aid	6/5/2018 8:35 AM
58	Gray Plant Mooty Law Firm	6/4/2018 2:16 PM
59	Local government	6/4/2018 2:13 PM
60	Capella University	6/4/2018 2:09 PM
61	SSA, Office of Hearing Operations	6/4/2018 11:44 AM
62	TADS	6/4/2018 10:09 AM
63	Thrivent	6/4/2018 9:04 AM
64	mcgrann shea law firm	6/4/2018 8:49 AM
65	Wells Fargo	6/4/2018 8:46 AM
66	broadhead	6/4/2018 8:44 AM
67	TADS	6/4/2018 8:17 AM
68	City of Mpls	6/4/2018 8:12 AM
69	Varde Partners	6/4/2018 8:05 AM
70	TADS	6/4/2018 8:05 AM
71	Hennepin County Attorney's Office	6/4/2018 7:57 AM
72	USDA APHIS	6/4/2018 6:28 AM
73	Center for Energy and Environment	6/3/2018 8:17 AM
74	Rene Joseph	6/2/2018 8:28 PM
75	Wells Fargo	6/2/2018 6:28 PM
76	?	6/2/2018 3:41 PM

77	BARSUHN	6/2/2018 9:57 AM
78	U.S. Bank	6/1/2018 9:21 PM
79	CenturyLink	6/1/2018 7:24 PM
80	Self	6/1/2018 6:44 PM
81	ABILITY Network	6/1/2018 6:35 PM
82	lpg	6/1/2018 6:25 PM
83	N/A	6/1/2018 6:01 PM
84	Ability Network	6/1/2018 5:58 PM
85	Prefer not to say	6/1/2018 5:43 PM
86	hennepin county	6/1/2018 5:30 PM
87	Genus Technologies	6/1/2018 5:20 PM
88	TADS	6/1/2018 5:00 PM
89	ABILITY	6/1/2018 4:47 PM
90	Wells Fargo	6/1/2018 4:29 PM
91	TADS	6/1/2018 4:22 PM
92	TADS	6/1/2018 4:21 PM
93	Ameriprise Financials	6/1/2018 4:12 PM
94	TADS	6/1/2018 4:12 PM
95	N/A	6/1/2018 4:09 PM
96	Hennepin County District Court	6/1/2018 3:50 PM
97	Thrivent	6/1/2018 3:47 PM
98	n/a	6/1/2018 3:47 PM
99	Target	6/1/2018 3:37 PM
100	AT&T	6/1/2018 3:33 PM
101	ADM-Benson Quinn	6/1/2018 3:24 PM
102	Fame	6/1/2018 3:23 PM
103	hennepin county	6/1/2018 3:22 PM
104	Thrivent Financial	6/1/2018 3:18 PM
105	Hennepin County	6/1/2018 3:13 PM
106	CBRE	6/1/2018 3:11 PM
107	Kluger Kaplan Silverman Katzen & Levine	6/1/2018 3:10 PM
108	Hennepin County	6/1/2018 3:07 PM
109	city of minneapolis	6/1/2018 3:06 PM
110	Center for Energy and Environment	6/1/2018 3:04 PM
111	CenterPoint Energy Services	6/1/2018 3:02 PM
112	Hennepin County	6/1/2018 3:02 PM
113	Hargrove & Associates, Inc.	6/1/2018 3:01 PM
114	Genus	6/1/2018 3:00 PM
115	Hennepin County	6/1/2018 3:00 PM
116	City of Minneapolis	6/1/2018 2:57 PM
117	Hennepin Healthcare	6/1/2018 2:57 PM



118	Wyman Building	5/30/2018 12:44 PM
119	Four51	5/29/2018 1:22 PM
120	four51	5/29/2018 1:10 PM
121	Four51	5/29/2018 1:02 PM
122	Four51, Inc.	5/29/2018 12:59 PM
123	Four51	5/29/2018 12:40 PM
124	Four51	5/29/2018 12:29 PM
125	Four51	5/29/2018 12:23 PM
126	Fision Holdings, Inc.	5/29/2018 11:09 AM
127	Faegre	5/29/2018 10:48 AM
128	US Bank	5/29/2018 10:27 AM
129	WEM Foundation	5/29/2018 9:45 AM
130	Hennepin County	5/29/2018 8:33 AM
131	target	5/29/2018 7:52 AM
132	FSIS	5/29/2018 7:03 AM
133	Aimia	5/25/2018 10:25 AM
134	Brandless	5/24/2018 3:56 PM
135	CFF	5/24/2018 3:54 PM
136	Business Wire	5/24/2018 3:48 PM
137	FLUID INTERIORS	5/24/2018 3:38 PM
138	Fluid Interiors	5/24/2018 3:31 PM
139	Cystic Fibrosis Foundation	5/24/2018 3:27 PM
140	Fluid Interiors	5/24/2018 3:26 PM
141	Cystic Fibrosis Foundation	5/24/2018 3:17 PM
142	One10Marketing	5/24/2018 3:17 PM
143	McCoy Peterson, Ltd.	5/24/2018 3:17 PM
144	Nature's Way	5/24/2018 3:16 PM
145	Cystic Fibrosis Foundation	5/24/2018 3:16 PM
146	Cystic Fibrosis Foundation	5/24/2018 3:14 PM
147	Nature's Way	5/24/2018 3:13 PM
148	The Cradle Club	5/24/2018 3:13 PM
149	Brandless	5/24/2018 3:13 PM
150	McGough	5/24/2018 2:32 PM
151	Ecosentials	5/24/2018 2:31 PM
152	Beagle Hardware	5/24/2018 1:48 PM
153	ICF Olson	5/24/2018 12:55 PM
154	CenturyLink	5/24/2018 11:25 AM
155	ICF Olson	5/24/2018 11:12 AM
156	YMCA	5/24/2018 11:06 AM
157	ICF Olson	5/24/2018 10:43 AM
158	Target	5/24/2018 10:36 AM

159	Pfefferle Kane LLP	5/24/2018 10:27 AM
160	Aimia US Inc.	5/24/2018 10:27 AM
161	Damon Farber Landscape Architects	5/24/2018 10:19 AM